# ASR Service Manual





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# **IMPORTANT THINGS TO KNOW ABOUT THE ASR-1 0/88**

About this manual: The instructions in this manual are for both the ASR-10/88 Keyboard and Rack unless otherwise noted. When you are troubleshooting an ASR Rack and the instructions say to check the keyboard, substitute a check of the KPC simulator board. When you are troubleshooting an a ASR-88 and the instructions say to check the keyboard, substitute a check of the keyboard, substitute a check of the keyboard.

As with every ENSONIQ product, all **ASR** service is handled through the ENSONIQ Module Exchange Program. Rather than diagnose and exchange individual components, you will replace complete modules. We feel that this is the most time and cost effective method of repair, both for you and your customers.

#### Known Areas of Concern

The four known problem areas of ASRs have been: 1) SIMMs; 2) the disk drive; 3) distorted sound; and 4) fuses blowing. Those items marked with a *regional areas are known areas of concern, other items are important things to know about the ASR.* 

# GP Avoid Damage from ESD (Electro Static Discharge) !!!

How can we minimize the possibility of causing ESD damage? Here are some procedures you can follow when working on ENSONIQ products.

• Before beginning any work you should be grounded. Discharge any static electric charge built up on the body. This will be accomplished by using a ground strap that attaches to your wrist and ground leaving your hands free to work.

• Always look for ESD warnings before opening any packages from ENSONIQ.

• Always avoid unnecessary physical movement, such as scuffing the feet when handling ESD sensitive devices. That kind of movement can generate additional charges of static electricity.

• Minimize handling of ESD sensitive devices. Keep ESD sensitive devices in their static free packages until needed. Only transport or store ESD sensitive devices in their protective packages.

• When handling ESD sensitive devices, avoid touching any connector pins, leads, or any other electrical connections on the board. Try to handle ESD sensitive devices by the edges only.

# @ SIMMs

Often a customer may think that a unit is broken, when it simply does not have the correct SIMMs installed. It is important to **thoroughly** qualify the SIMMs that are installed before troubleshooting further. Read and understand the following notes about SIMMs, and refer to the special SIMMs section at the rear of this manual to be sure a customer is not experiencing problems due to incorrect SIMMs, or SIMMs that are not installed properly.

#### What SIMMs to Use

The ASR-10 and ASR-88 mainboard has been redesigned. It changes the type of SIMMs that can be used, and the way that you install the SIMMs. The new mainboard is used starting from the following serial numbers:

20677
014567
13126
all units

Note: It is possible that your unit has a different rev board than these cutoffs suggest, due to a repair or other circumstance. Be sure to check it against the diagrams here to confirm which rev board you have. What Changed?

The newer board can accept 2 chip and 8 chip 4meg SIMMs. The older board can only use the 8 chip parts. Since the 2 chip parts are becoming more common (and possibly less expensive) we redesigned the board to allow you to use them.

# How to Tell Which Rev Board You Have

The old rev board looks like this:



**Figure 1** • *Note the single jumper above the SIMM slots.* The new rev board looks like this:



Figure 2 • Note the two different jumpers above the SIMM slots.

- Keyboard SIMMs may be installed by customer.
- Rack SIMMs must be installed by Repair Stations because the lid must be removed.
- The ASR uses 30-pin, D-RAM, 1Meg x 8 or 4Meg x 8 (Macintosh-type) non-parity SIMMs (not 1Meg x 9 or 4Meg x 9 parity SIMMs). The ASR will not accept static RAM or ROMs.
- We do not recommend using parity SIMMs (designed for IBM PC compatibles). These SIMMs may not operate properly, and may cause damage to the ASR.
- We recommend using SIMMs with an access speed of 80 nanoseconds or faster.
- When installing SIMMs be sure to move the jumper to the EXPansion position.

- If SIMMs are installed in a less than optimal configuration (see pp. 71-72), the display will read SIMMs IN WRONG SOCKETS after booting. If this message is displayed, you should power off and check the SIMMs configuration.
- SIMMs that have GAL (gate array logic) or PAL (programmable array logic) chips on them may be too thick to fit into the standard sockets that are used on the ASR. Even if the SIMMs with GALs or PALs fit, they will draw too much power and certain configurations (i.e. 2M x8 SIMMs) will not work properly.
- See Important Information About SIMMs, p. 67.

# THE DISK DRIVE

# **Transporting a unit**

We do not, under any circumstances, recommend the insertion of an actual disk during transport. Only transport the unit with the drive empty. Please do not ship an ASR or a replacement disk drive in a box packed with foam peanuts. If you must use foam peanuts, wrap the entire unit in plastic first. Foam peanuts may cause severe damage to the disk drive or keyboard.

# What disks to use

It is very important to use double-sided, double-density (DD) or high density (HD) 3.5" micro-floppy disks. The ASR writes information to every track on a disk, so it is imperative that the disk be of superior quality. **Disks that have been pre-formatted for MS DOS are not always reliable and should not be used.** 

# **Testing the Disk Drive**

The best way to test the disk drive is by formatting a disk. When a disk is formatted, the ASR reads and writes every track on that disk. If the formatting fails, the disk itself may be faulty. Try formatting another disk before determining that the disk drive is faulty. Unlike some computer systems, the ASR does not automatically discard bad sectors when formatting. The entire disk must be good for successful formatting. There is an exception, a disk that has been pre-formatted for MS DOS may be able to be formatted for use in an ASR and still not work reliably in the ASR.

 $\bigcirc$  A few different disk drives were used in the ASR: two types of Panasonic drive and one Sony drive. Make sure that when you install a new Panasonic disk drive that the switches on the rear of the drive are set as shown in Figure 3. *On* some Panasonic disk drives, the Drive Select Switch has only two positions instead of four. The drive select should always be set to zero (0). If the drive cable is too short, you may also need a new 34 pin cable when replacing a Panasonic drive with a Sony drive.



Figure 3 - Rear view of Panasonic Disk Drive

Customers may complain that their ASR will not read some of their disks. Please be aware that High Density (HD) disks that have been formatted as Double Density (DD) on a DD drive in a unit such as an EPS, EPS-16 PLUS, or a Macintosh Plus will not be recognized in machines that have an HD drive. This would

# include the ASR, as well as an IBM PC or clone. Disks that have been pre-formatted for MS DOS are not always reliable and should not be used.

To nearly units, removing the disk drive causes the disk drive bezel to break.

The Sony 420-1 disk drive has a jumper block. The correct jumper settings are shown in figure 4.



Figure 4 - Correct Sony 420-1 jumper settings

In keyboard units, some plastic on both the wheel cover and end cap has to be removed. Replacement disk drives now come with a template and instructions for cutting the plastic on the wheel cover for older units. See the information included with the new drive.

# UNIT SOUNDS DISTORTED

- If the Peak LEDs on the Input Level are always on, this usually indicates a blown fuse.
- Setting the loop end point before the loop start point can cause the unit to make funny sounds. To check this, select the sound that this is occurring on, then select the wavesample: press **Edit**, underline WS, and play a key that plays the offending sound so that the display shows a number (rather than ALL). If no number will show up, underline layer and choose a new layer, then try again. Press **Wave**, press **right arrow** repeatedly until the display shows LOOP START. Note the percentage number in the parenthesis. Press **right arrow** again until the display shows LOOP END and note the number in the parenthesis for loop end. The loop end number must be larger than the loop start number. No factory sounds are shipped this way, so this is most likely to occur on sounds that the customer has created or modified.
- Make sure that the cable for each jack board is connected properly.
- ESP download failures will show up as either a "SYSTEM ERROR xxx" or as the outputs playing "dry" without any effects, with garbled effects, or with no sound at all. If sounds set to DRY sound fine, but sounds with effects don't, replace the digital board.
- KEYBOARD ONLY: If there is distortion on the tail of every sound, and the serial number of the unit is between 10970 and 11700, replace the analog board.
- If a sample that the customer recorded into the ASR sounds distorted or there is a click in the beginning and/or end of the sound, check the A/D chip on the Analog board:
  - a) Make sure that NOTHING is plugged into either of the ASR Audio Input jacks.
  - b) Keyboard only: Make sure that the MIC/LINE switch is in the LINE (down) position.
  - c) Make sure that the Input Level pot is turned fully down (counterclockwise when facing the back of the ASR).
  - d) Press Command, then Env 1.

- e) Press the right arrow button until the display shows DC OFFSET.
- f) Press Enter•Yes. The display should show: LEFT= +/-0000x RIGHT= +/-0000y
- g) If one or both of the values is 32,767 replace the analog board.
- h) In a properly functioning unit, the reading should not be greater than 20 counts from zero (+/-00020). If the values exceed this: RACK: Replace the analog board.
   KEYBOARD: You can adjust each pot on the analog board to be as close to zero as possible:
  - You can adjust the pots (these are the only two pots on the analog board) with your fingers. You
    must reach under the unit and locate the pot that needs to be adjusted. Locate this visually before
    grabbing it. Slowly turn the pot clockwise (to the RIGHT) to increase the reading, or counterclockwise (to the LEFT) to decrease the reading.
  - 2) If they cannot be adjusted within the allowable range of +/-00020, replace the Analog Board.
- i) Press Cancel•No to stop the test. The display shows: DC OFFSET

# **FUSES**

- A system error may be the result of blown fuses. Check the fuses first.
- If the Peak LEDs are always on, fuses may be blown. When the sample peak LEDs are on, it is usually a blown fuse.
- Fuse Ratings (as of October, 1995)

	UL rated fuses	IEC 127 rated fuses	Where Used
	(100V,120V,240V)	(230V units only)	
F1 and F2	1.6A fast blow	T1 .OA slow blow	Analog
F3 and F4	4.0A fast blow	F4.0A fast blow	+VD Digital/Display/Kbd/SCSI/DI-10
F5	1.6A fast blow	F1.6A fast blow	Display
F6 and F7	1.OA slow blow	T1.0A slow blow	Analog
F9	2.0A fast blow	F2.0A fast blow	Line Fuse

#### The 20-pin Keyboard/KPC Simulator Ribbon Cable

When reconnecting this cable to the digital board, make sure that the striped side is aligned with pin 1 and that the cable is not mis-pinned. If the cable <u>is mis-pinned</u> or installed backward, fuses F3 and F4 on the power supply board will blow. NOTE: If one fuse blows, the other will blow also; you must replace both.

#### **Customer Thinks the Unit is Broken**

- Version 240 KPC software, when you hold down **up arrow** and press **down arrow**, numbers would scroll instead of going to the halfway point. A new keyboard with 2.41 fixes this problem. See Software Notes.
- The sampling "Level Detect" screen should be looked at as an averaging meter and not as an accurate or realtime signal. Some customers were concerned that their units were broken because the level detect indicator bounces all over the place or does not respond to peaks.
- Customers may complain that their ASR will not read some of their disks. Please be aware that High Density (I-ID) disks that have been formatted as Double Density (DD) on a DD drive in a unit such as an EPS, EPS-16 PLUS, or a Macintosh Plus will not be recognized in machines that have an HD drive. This would include the ASR, as well as an IBM PC or clone. Disks that have been pre-formatted for DOS are not always reliable and should not be used.

# **MECHANICAL ISSUES**

- **Keyboard:** Originally, three different types of screws were used in the ASR keyboard base pan 8-32s, two 6-32s into main board heat sink, and self-tapping into the extrusion. The 6-32s were eventually changed to 8-32s, so that there are now only two different types of screws.
- **Keyboard:** On early units, you may break the disk drive bezel when removing the disk drive from the unit. The wheel cover was modified on later units to prevent this.
- **Keyboard:** If the mounting posts for the wheel brackets break, call ENSONIQ for a new wheel cover that has the posts reinforced.
- **Keyboard:** Early units may have buttons sticking or keys clacking. To make sure that buttons don't stick on later units, a M4x10mm hex head set screw was added to the extrusion rail that the keypad/display board mounts to locate the keypad/display board properly. Don't remove this set screw.
- **Rack:** On Rack units, use a drop of Loctite on screws that hold the circuit boards in place if nylock screws are not used. Nylock screws have a patch of nylon on the threads for greater holding power.
- **Rack:** On ASR Racks with serial numbers between 10000 and 10500, the rack ear screw PEMs (screw mounting standoffs) may fall inside the unit.

# G ASR Case (Avoid Stripping Screws)

Be careful when assembling or disassembling **any** part of the ASR. **Avoid over-tightening screws when repairing a unit! Use no more than 8 inch/lbs of torque when tightening any screw. The** ASR case is made of aluminum extrusions and steel. Some parts are held in place by screws that tighten into aluminum mounting rails that are part of the case. When replacing any of these screws, it is possible to over-tighten the screws and strip out a hole.

# **G** High-Retention Force Connectors (Repair Technicians Label)

Inside the ASR is warning/information label just for you. We wanted to let you know that we use high retention force connectors in the ASR. This means it is very difficult to remove a connector by just pulling. We recommend the use of a scribe, screwdriver or similar object when disconnecting cables. Watch out for them, and please don't pull on the wires!

We have found that some units develop further problems once a module has been changed. This may be a result of improper handling of cables. We suggest removing all cable connectors using the angled end of a scribe (see Figure 5).



Figure 5 - Correct tool for removing cables

Scribes can be found in the following catalogs:

- Techni-Tool catalog part number 400PR144.
- Newark catalog part number 76-15 10.

#### G OEX-6sr CONNECTOR ON ASR KEYBOARD AND ASR-88 CAUTION!!! IMPORTANT!!!

The OEX-6sr should never be plugged in or unplgged with the ASR power on, as this could damage the ASR. The 8-pin mini-DIN connector on the rear panel of the ASR should only be used to connect the OEX-6sr Output Expander to the unit. This connector does not simply supply audio outputs and signal ground and, therefore, cannot be used to generate separate outputs without the OEX-6sr. The ASR generates digital signals that must be converted externally. The signals present on this connector include digital control signals and +/- 15VDC. Improper connections to these signals could easily damage the ASR or any external device connected.

# HOW THE ASR WORKS

This section should help you understand what each module in the ASR does. Reading this may help you decide what module is faulty by just knowing the ASR system better.

The ASR- 10 is a powerful self-contained computer system. It offers users the ability to accomplish many tasks, some of these are:

- · Sampling audio information from external sources
- Resampling its own audio output
- Adding digital effects to samples
- Sequencing
- Digital audio track recording
- Disk storage and retrieval

The ability to accomplish these tasks makes the ASR-10 a complex system.

Figure 6 shows the ASR-10's main components as a complete system.



Figure 6 - ASR Block Diagram

The block diagram also represents the modular design of the ASR-10. Each one of the main components represented in the diagram can be replaced, if necessary, without disturbing the other components in the system. Looking at the diagram you see:

1. Disk Drive	Data storage and retrieval device.
2. Power Supply Board	Converts AC voltages to regulated DC and unregulated AC and DC to be distributed throughout the system.
3. Digital Jack Board	Connections to facilitate the use of the optional digital I/O board. MIDI jacks, CV pedal jack, and footswitch jacks
4. Digital I/O Board	Optional board that enables the ASR-10 to use digital audio data directly from a digital source, such as DAT. It also allows the ASR-10 to output digital audio data directly to a digital recorder, such as DAT.
5. Digital Board	The engine of the ASR-10. It has the microprocessor, the sound processor, operating system memory, sound memory, effects processor, and floppy disk controller. It also has the circuitry to control all inputs to and outputs from the system.
6. Keyboard (KPC Board on Rack)	Sends performance information (note on, note off, pressure) to the ASR-10 digital board. Also handles communications to and from the keypad/display board.
7. Analog Jack Board	Has the input pre-amp circuitry on it, all of the audio inputs and outputs (except for OEX-6).
8. Analog Board	Converts analog audio signals into digital audio signals and passes them to the digital board. Converts digital audio signals to analog audio signals and supplies them to the audio outputs and headphone amplifier
9. Keypad/Display Board	Transmits button presses to the digital board through the keyboard, and receives display data from the digital board through the keyboard. See figure 7 for further details.
10. SCSI Board	Allows access to SCSI devices for storage and retrieval of data, and disk track digital recording. It is an optional board on the ASR- 10 keyboard.
11. OEX6sr Board	Optional board on the ASR-10 keyboard. Adds three additional stereo D to A converters for six additional analog outputs.
12. Pitch and Mod. Wheel Assembly	Transmits pitch and modulation wheel movements to the digital board. It is not included on the ASR-10 rackmount.

13. Patch Select Button Board

Transmits patch select button presses to the digital board. It is not included on the ASR-10 rackmount.

The ASR-10 was designed with the analog and digital sections on different boards, and the analog and digital jack boards separate, for some specific reasons.

- Only the digital board requires a four-layer circuit board so there is a cost savings using a two-layer board for the analog section.
- It is easier to break the connections between the analog board and the digital board to install the optional optically isolated SCSI board. This ensures that no matter how much digital noise is induced on the digital board due to SCSI, it won't reach the analog section.
- Having separate jack boards allows the interface points with the outside world to be placed away from circuitry that can be damaged by **Electro** Static Discharge that can be introduced at these points. This decreases the instruments susceptibility to damage from ESD.

# **Keyboard and Rack Similarities**

The Keyboard and the Rack use the same operating system (OS.) disk. The ASR-88 uses different EPROMs. All circuit boards except the keypad/display board are the same for both the keyboard and the rack. However, there are physical differences that will require you to specify for which unit you are ordering parts.

Instead of a Poly-Key keyboard assembly, the Rack has a KPC simulator board. The KPC simulator board passes information between the keypad/display board and the digital board (like the keyboard does for the keyboard unit). In the rest of this manual, whenever you see "keyboard," substitute KPC simulator for the Rack and keyboard adapter board for the ASR-88 (except where otherwise noted). The ASR Rack has the OEX-6sr Output Expander and SCSI Interface (SP-3) built-in. These two expanders are options for the Keyboard unit. Digital I/O is an option for all ASR models. The ASR-88 has 16Meg of RAM standard, and SCSI. The ASR-88 has a keyboard adapter board instead of a KPC board.

### **Communications** Path

It is important that you completely understand the communications path of the ASR. Please read this carefully.

The ASR digital board, keypad/display board and keyboard are complete computer systems in themselves, each with its own microprocessor and operating software. The modules communicate with each other using serial communication ports. Whenever a key is played on the keyboard, for example, the keyboard assembly microprocessor transmits this information to the microprocessor on the digital board.

The keypad/display board communicates with the digital board through the keyboard. Whenever the digital board wants to put a message on the display, it sends the message to the keyboard which then passes it on to the display. Whenever a button is pressed on the control panel, the keypad/display board'sends the message to the keyboard which, in turn, passes it on to the digital board.

The communications path is shown in Figure 7. The digital board communicates with the keyboard over a two-line asynchronous interface carried by the 20-pin keyboard ribbon cable. The keyboard communicates with the keypad/display board over a three-line synchronous interface that is carried over to the digital board via the 20-pin ribbon cable, then up to the keypad/display board via the 24-pin ribbon cable.

Due to the complexity of the modules involved, it is often difficult to determine which module is at fault when a communications problem occurs.



Figure 7 - Communications Path

If a communication problem occurs (i.e., no display or no response to button presses or keys), it could be something as simple as a bad cable, or it could be a problem in one of the modules. To help you identify a faulty module, a Communication Test Board is available from ENSONIQ Customer Service\*. The Communication Test Board simulates the operation of the keyboard and can be used as a "known good" module in place of the keyboard for troubleshooting.

# \*This is the same communications test board that was sent out to service centers in 1990 to troubleshoot polypressure keyboard problems.

# **IMPORTANT!**

When using the Communication Test Board, keep in mind that it is sensitive to static discharge. Handle the board by the edges and store it in the anti-static shipping bag when not in use. Do not let the board short out when testing, place an insulator (cardboard, paper, etc.) underneath it,

#### Attaching the Communications Test Board

If an ASR has a communications problem, turn the unit off and unplug the 20-pin keyboard ribbon cable from the digital board at connector J7. Plug the 20-pin ribbon cable from the Communication Test Board into J7. This will eliminate the keyboard as a variable. Turn the system on. If the communications problem persists, you know the keyboard is not at fault. If communication is restarted, however, the keyboard is at fault.

There is one further complication. Since the communications path between the keyboard and keypad/display board is routed through the digital board, there is a remote possibility that the printed circuit connections

between the two connectors are defective. If you have an ASR that has a problem communicating with its keypad/display board, you may want to verify continuity between the connectors on the digital board.

Turn off the power and unplug the 20-pin ribbon cable from the ASR digital board at J7 and the ASR 24-pin display cable from the digital board at J1. Using an ohmmeter, verify continuity between the following points on the digital board:

J7 (20-pin connector)	J1 (24-pin connector)
Pin 1	to Pin 9
Pin3	to Pin 10
Pin 5	to Pin 11

# TROUBLESHOOTING

Often the faulty module in an ASR can be determined through normal use. Sometimes, it is difficult to isolate the problem. The following flowcharts can help you diagnose units that appear dead (no display).

When troubleshooting an ASR, always disconnect any expansion devices that may be present (such as the SCSI Interface or OEX-6sr Output Expander). This will prevent a faulty expander from complicating your troubleshooting. Remember, when you take out the SCSI board, connect the analog board to the digital board via a 34 pin ribbon cable to J6 on the digital board and J1 on the analog board.

The following pages include troubleshooting information:

<u>Page</u>	Problem_
12	AC Line Voltages
13	Power Supply Voltage Check Points
14	ASR with Incorrect Analog Power Supply Voltages (flow chart)
15	ASR with Incorrect Digital Power Supply Voltages (flow chart)
16	Display Self-test Chart
17	ASR with No LEDs Lit (flow chart)
18	ASR with All LEDs Lit, No Display (flow chart)
19	ASR Foot Switch and Patch Select Inputs
20	ASR-88 Keyboard

# CHECKING THE POWER SUPPLY

Some ASR-10 problems may be related to a faulty power supply, transformer or line filter. You should check these before troubleshooting the rest of the unit. **Measure continuity across all the fuses to make sure they are not blown**.

Make sure that all the cable connections are secure and correct. Plug the ASR-10 in and turn it on. After it has warmed up for five minutes, begin to test the voltages at the points shown in Figures 8 and 9. It is normal for Line Voltage to vary +/- 10%. If the voltages vary outside the allowable limits, follow the procedure described under TESTING THE POWER SUPPLY UNLOADED (pp. 14-15) before replacing it.

The voltage and part number of the chassis mount transformer are on the label on the top of the transformer. The power supply part number is silk-screened **near** the center of the power supply PC board. The chassis mount transformer part numbers for the ASR-10 are:

100V	1450000722	230V	1450000352
120V	1450000342	240V	1450000932



# Analog Board Regulator Voltages

There are seven regulators (VR1 through VR7) attached to the analog board heat sink. On the keyboard version, you can easily check to make sure that they are generatin,  $\sigma$  the correct voltages. The correct voltages are silkscreened onto the analog board next to the regulator name. Place your ground (-) probe on the tab of VR5. To measure the output, place the other probe on pin 3 of the regulator (when the regulator legs are closest to you, pin 3 is the right leg). It is normal for the voltage to vary  $\pm 5\%$ .

# POWER SUPPLY VOLTAGE CHECK POINTS

Below are the voltage ranges for proper operation of each fully loaded supply and the pins to read across with the voltmeter (see Figure 9). It is normal for line voltage to vary +/-10%.

<b>Designation</b>	<u>Where Used</u>	<b>Connector</b>	Pins	Allowable range	<u>Units</u>
			+,-		
Digital Supply	digital	J4	1,3	18.7 to 22.8	VACrms
Analog Supply	analog	J4	4,6	17.1 to 20.9	VACrms
Display Filament	display	J4	7,9	5.1 to 6.2	VACrms
Display Offset	display	J4	9,2	-25.0 to -30.6	VDC
+5D1	digital	J2	1,2	+4.75 to +5.25	VDC
+5D2	digital	J2	3,4	+4.75 to +5.25	VDC
+VD	display/digital/kbd J	1	1,2	+10.9 to +12.1	VDC
+VA1	analog	J3	1,3	+24.4 to +29.8	VDC
+VA2	analog	J3	2,3	+9.5 to +11.6	VDC
-VA1	analog	J3	5,4	-27.6 to -33.8	VDC
-VA2	analog	J3	6,4	-10.9 to -12.1	VDC
	-				

J2 was marked Xl on some early versions of the power supply board. These voltages can also be measured on the digital board (near the J2-power connector) with the ground (-) probe on the digital board heat sink: +5D 1 at FB3; +5D2 at FB2; and +VD at FB 1.

On keyboard units, the J3 power supply voltages may be measured at J3 of the analog board.



	Fuse Ratings (as of October 1995)		
	UL rated fuses	IEC 127 rated fuses	
	(100V,120V,240V)	(230V units only)	Where Used
<sup>3</sup> 1 and F2	1.6A fast blow	T1 .OA slow blow	Analog
<sup>3</sup> 3 and F4	4.0A fast blow	F4.0A fast blow	+VD:Digital/Display/Kbd/SCSI/DI-10
	1.6A fast blow	F 1.6A fast blow	Display
J and F7	1.0A slow blow	T1.0A slow blow	Analog
79	2.0A fast blow	F2.0A fast blow	Line Fuse

# TESTING THE POWER SUPPLY UNLOADED

If the power supply readings exceed the indicated tolerance it is possible that a defective component one of the other boards is drawing the power supply down. In this case, you should test the power supply unloaded before proceeding. This involves unplugging circuit boards from the power supply one at a time to see what board might be causing the incorrect readings. The procedure for doing this is shown in the flow charts, figures 8 and 9.





#### **DISPLAY SELF-TEST MODE**

When the keypad/display is receiving power from the power supply but is not in proper communication with the digital board, the keypad/display board enters **self-test mode**. In self-test mode, the display remains blank until you press the buttons on the control panel. Pressing various control panel buttons will cause the display to print characters, home the cursor, etc.\*

#### Using Self-test Mode to Diagnose the Keypad/Display Board

1. If the unit comes in with a blank display, but is in self-test mode (i.e., the display prints characters when buttons are pressed according to the chart below) this indicates the problem is either the digital board or the communication link between the digital board, keyboard and the keypad/display board. Before replacing anything, check all connections, particularly the 20-pin cable to the keyboard.

If pressing buttons causes only the leftmost character of the display to change, this usually indicates a defective cable connection (20-pin ribbon cable) between the digital board and keyboard or possibly a bad keyboard.

2. If the unit is in self-test mode but the display does not respond according to the chart below, the problem is most likely in the keypad/display board. If certain buttons do not function properly during normal ASR-10 operation, test them while the display is in self-test mode.

If you can't isolate a problem that seems related to the display, the display can be forced into Self-test mode using the following procedure. With the power off, face the front of the unit, then jumper the minus (-) side of C83 (located below J5, the digital jack board connector) to pin 1 of U64 (74F74, next to J5). On power up, the display will stay in self-test as long as the jumper is connected, allowing *you* to check the keypad/display board independently. The chart below details how the control panel buttons are mapped in self-test mode:

Press:	Displav Reads:	<u>Press:</u>	<b>Displav Reads:</b>
LOAD	8	Down Arrow	4.
COMMAND	\$	Left Arrow	•
EDIT	1.	Right Arrow	1
INSTRUMENT		CANCEL•NO	?
SEQ•SONG	3	ENTER•YES	(Home Cursor)
SYSTEM•MIDI	9	Instrument-Track 1	Space
EFFECTS	1	Instrument•Track 2	&
1/ENV 1	+	Instrument•Track 3	,
2/ENV 2	0	Instrument•Track 4	2
3/ENV 3	1	Instrument•Track 5	
4/PITCH	6	Instrument•Track 6	(Home Cursor)
S/FILTER	7	Instrument•Track 7	5.
6/AMP	<	Instrument•Track 8	4
7/LFO	=	EFFECT SELECT•BYPASS	2.
8/WAVE	(Home Cursor)	SAMPLE	>
9/LAYER	(Home Cursor)	RECORD	0.
O/TRACK	<b></b>	STOP/CONTINUE	5
up Arrow	3.	PLAY	6.





# The ASR-10 Keyboard and the KPC Simulator Board

The Poly-KeyTM Pressure Keyboard on the ASR-10 (and the KPC simulator board on the Rack) is a complex module that contains its own computer and software. So, when necessary, you will be swapping it out as a whole unit. Display information sent to and from the digital board is processed through the keyboard/KPC simulator. What might appear to be a frozen display, therefore, could be a bad keyboard/KPC simulator. For more troubleshooting hints, see Communications Path p. 10.

# The 20-pin Ribbon Cable (Keyboard/KPC Simulator)

When reconnecting this cable to the digital board, make sure that the striped side is aligned with pin 1 and that the cable is not mis-pinned. If the cable <u>is</u> mis-pinned or installed backward, fuses F3 and F4 on the power supply board will blow. **NOTE:** If one fuse blows, the other will blow also; you must replace both.

# **ASR-10 Foot Switch and Patch Select Inputs**

#### Foot Switch Jack

A single pedal foot switch (like the SW-5) plugged into the Ft. Sw. jack is always a Sustain pedal. When a dual foot switch (piano-type, like the SW-10) is plugged into the Ft. Sw. jack, the right pedal is always a Sustain pedal and the left pedal is programmable (OFF, FX MODSRC, SAMPL YES, or STOP/CONT). To check to see what the left foot switch is set to, press Edit, then press System•MIDI repeatedly until the display shows LEFT FT SWITCH=OFF (default).

Although the foot switch jack is mounted on the digital jack board, the foot switch signals go to the keyboard, where they are sensed by the keyboard microprocessor.

#### Patch Select Jack

A single pedal foot switch (like the SW-5) plugged into the Patch Select jack causes the ASR-10 to think that the left patch select button is always down (X0). The single pedal acts as the right patch select button (XX).

When a dual foot switch (piano-type, like the SW-10) is plugged into the patch select jack, the right acts as the right patch select button and the left pedal acts as the left patch select button.

# ASR-88 KEYBOARD

The ASR-88 uses the same keyboard as the KT-88 that has "bubble" switches, the ASR-88 keyboard is only different in the adapter board. Instead of mechanical switches, this keyboard has a molded rubber bubble under each key. The keyboard circuit board has conductive carbon contacts printed on it (which appear as small black strips under each key). Each rubber bubble also has small conductive carbon dots printed on the inside. The bubbles are made in strips which attach to the circuit board using small nubs. The nubs on a strip are pushed through holes in the circuit board, in order to hold the strip in place.

As a key is pressed, it forces the bubble down until the carbon dots on the bubble hit the carbon contacts on the circuit board. This completes the circuit. The circuit has two contacts per key, a back contact and a front contact. The back contact closes first when a key is pressed, then the front contact closes. We measure the amount of time between when the back contact closes and when the front contact closes. This tells us how fast the key was hit, making the keyboard "velocity-sensitive". In other words, we can tell how hard the musician is playing and can adjust the volume and brightness of the sound in response to the playing style. Each bubble switch also has a diode in series with it for proper circuit operation.

# Key Response Problems

Although bubble switches are more reliable than mechanical switches, there are still many things that can go wrong with this keyboard. If the bubble switches don't switch in the proper order (first the back contact, then the front contact) or if the switches don't make clean contact, several problems can occur. These include:

- Keys that don't sound at all
- . Erratic keys that "chatter" as they are played, held or released
- . Keys that sound much louder than other keys
- . Keys that sound much quieter that other keys

These problems can be caused by several things, including:

- Open or shorted traces on the circuit boards
- . Bad or dirty carbon contacts on the circuit boards
- . Bad or dirty carbon contacts on the bubbles
- . Tom or otherwise damaged bubbles
- Bubble strips that are installed backward
- Interference between the key and the bubble (such as foreign material trapped between the key and the bubble)
- . Improper alignment between the key and the bubble
- Bad diodes

Usually failures will fall into two categories; either one key is bad, or a group of keys is bad. If a group of keys is bad, all the keys may be grouped together (usually a group of eight) or they may be spread across the keyboard (usually every eighth key).

If keys fail in a group of eight or every eighth key fails, the problem is most likely an open or shorted trace on the circuit board or a problem with the keyboard processor board (that is mounted to the bottom of the keyboard).

If only one key is bad (or if groups of keys are bad but not in groups of eight or every eighth key), the problem could be any of the above. The first thing to do is remove the key and see if there is anything obviously wrong with the bubble:

- Look for damage to the bubble itself.
  - If the bubble is damaged, the circuit board must be removed so the strip can be replaced.
- Check that the bubble strip is seated flat against the circuit board. If the strip is improperly seated, use an appropriate tool (a straightened paper clip works well; don't use a sharp tool as it can puncture the rubber strip) to force the nubs on the strip into the holes on the circuit board. The strip should lay flat against the circuit board.
- Check that the bubble isn't backward. If installed correctly, the deeper of the two bubble contacts should be at the rear of the keyboard. If the strip is in backward, remove the circuit board, pull the strip off the circuit board, turn it around and reinstall it.
- Remove any foreign material caught between the bubble and the key.
- See if the plunger on the key makes proper contact with the top of the bubble. If the piunger on the key forces the bubble down unevenly (with one side of the bubble being much higher than the other side), loosen the screws that hold the circuit board in place and slide the circuit board over slightly to better align the key and the bubble, then re-tighten the screws,
- Check that both diodes for that key are inserted properly (the banded end of all diodes should face the same way).

If a diode is in backward, the circuit board must be removed and the diode must be unsoldered, reversed and re-soldered.

• Check that both diodes for that key are working properly.

Select the "diode check" setting on an ohmmeter and test the diodes. The diode should conduct when the negative (black) lead of the ohmmeter is on the cathode (banded) end of the diode and the positive (red) lead of the ohmmeter is on the anode (unbanded) end of the diode. The diode should not conduct when the negative (black) lead of the ohmmeter is on the anode (unbanded) end of the diode. The diode should end of the diode and the positive (red) lead of the ohmmeter is on the cathode (banded) end of the diode. If a diode is bad, replace it with a 1N914B diode.

If there is no obvious problem, remove the circuit board:

• Examine the circuit board for short circuits.

These are usually caused by solder bridging. Touch up any shorts with a soldering iron and/or razor knife.

• Look for open traces.

These usually occur at the break-away points along the edge of the board and near the connectors. Solder a wire jumper in place to fix any broken connections.

• Remove the bubble strip and clean both the circuit board contacts and the bubble contacts with alcohol and a cotton swab.

Allow them to air dry before putting the bubbles back on the circuit board.

If after all this the keyboard still doesn't work properly, replace the entire keyboard assembly.

# **Pressure Response Problems**

The ASR-88 keyboard, like the KT-88 and TS-12, has mono pressure response. This allows a modulation effect to increase as you press harder on a key. Pressing harder on any key will affect all other keys. To produce mono pressure, two pressure sensitive strips are inside the keyboard assembly. Pressing on a key exerts a downward pressure on the strips. Two strips are used because of the large 88-note span. The signals from the two strips are combined by the mono pressure circuit that resides on the keyboard processor board that is mounted to the bottom of the 88-note keyboard near the wheel assembly. Note that it is normal for pressure response to vary depending on the number of keys being pressed.

If pressure response is not working properly, check the alignment of the pressure strips, and make sure they are securely connected to the keyboard adapter board. Replacement of the pressure strips is not practical on this keyboard assembly, if there is damage to the pressure strips, replace the entire keyboard assembly.

# ERROR MESSAGES

Occasional error messages are not unusual, and unless they become chronic, they are not a cause for concern. It is important to realize that these messages are diagnostics and do not necessarily indicate a problem. These messages were designed to help our software engineers in the development of the software, not as hardware diagnostics.

#### Software Messages

The following error messages could be caused by software:

ID#_	Description	<u>ID#_</u>	Desctiution
013	software error in voice assignments	132	chk instruction register out of bounds
016	poly or mono pressure events sent to VC	133	trapv instruction ovefflow error
020	unknown button event	134	privilege violation
048	parameter error	135	trace
049	layer error	137	line 1111 emulator
080	bad buffer to MIDI	138	spurious interrupt
128	bus error	139	unused vector
129	odd address error	192	load all data error (from MIDI or card)
130	divide by zero	193	keyup playback error
13 <b>I</b>	llegal instruction	194	out of SDBs error

# **Digital Board Problems**

The following error messages could be caused by a problem on the digital board:

005	could not synchronize audio input	033 ł	oad I	ESP (	chip		
006	could not synchronize audio input	034 1	bad	ESP ]	RAM		
019	Bad OTTO interrupt	040*	bad	ESP	error		
032	bad download	145	unkr	nown	DUART	interrupt	error

**Analog or Digital Board Problem** (clock comes from analog board, make sure there are no analog fuses blown and that the analog power supplies are O.K.) 009 No L/RCLK input to 68302

#### **MIDI or Main Board Problems**

The following error is usually caused by too much incoming MIDI data. It **also** could be caused by a problem with the keyboard.

144 out of buffers

# **Disk File Operation Errors**

The following error messages could be caused by software:						
ID#_Description	ID#	Description				
00 illegal block # during read/write	07	current DIR & FAT info in buffer is not valid				
01 Missing End of File marker	08	not enough space to save file				
02 Premature End of File marker	10	file size > free blocks on device				
03 file linked list points to unused block	15	no free blocks found on the diskette				
04 file linked list points to bad block	16	illegal fat block # load was attempted				

05 current info in DIR buffer is not valid data 17 file size greater than limit = 33 Mbytes 32-35 and 40\*-44 NEC PD 72069 errors 06 current info in FAT buffer is not valid data

\*Please note that error 40 error 040 are separate errors. Error 40 is always a disk controller or disk drive related problem. Error 040 is always an ESP problem. In the case of error 040 the problem will always be an ESP problem, in the case of error 40 the problem can be the disk drive controller (located on the digital board) or a disk drive problem. Replace the disk drive with a known good drive first. If the error still persists, than replace the digital board.

The following errors could be caused by a bad disk or disk drive:

block write attempt failed 09

13 directory save verify error

device id pcb load/save error 11

- 14 fat save verify error possible disk drive index pulse problem
- 12 operating system pcb load/save error

22

The following errors could be caused a bad external SCSI cable or a SCSI termination problem:

- scsi command not complete/no disconnect rec 18
- 20 scsi last command ignored
- 21 scsi check condition error

The following special message is not an error message: Not an EPS device. See the SCSI section of this manual for further explaination.

# ASR-1 0/88 SOFTWARE NOTES

The O.S. version on the disk can be easily updated (call ENSONIQ Customer Service for the latest O.S. version). You cannot copy the O.S. to a disk onto which you have already saved instruments or sequences, but not the O.S. Attempts to do so will result in an error message.

# To Check the ASR-10 Software Version:

- Press Command, then Env 1. The display shows NO COMMANDS ON PAGE.
- Repeatedly press the **left** or **right arrow** button until the display shows **SOFTWARE** INFORMATION.
- Press Enter-Yes. The display shows RAM VERSION = X.XX.
- Press **Enter**•**Yes**. The display shows ROM VERSION = Y.YY.
- Press Enter-Yes. The display shows KEYBOARD VERSION ZZZ. For the Rack, this will always show 1.

# Keyboard Software

In keyboard version 2.40 software, when you hold down **up arrow** button and press **down arrow** button, numbers would scroll instead of going to the halfway point. A new keyboard with keyboard software version 2.41 fixes this problem (released 16 March 93).

On March 16, 1993, Keyboard Software Version 2.41 went into production. Version 2.41 addresses problems that were inherent in version 2.40. The problems that were addressed are:

- Rapid button presses (e.g. direct dialing or holding inc/dec to center a parameter value) could cause any of the following symptoms:
  - 1) Garbled display. For example: message not centered properly in the display, characters missing or repeating in a message. Subsequent messages are displayed properly.
  - 2) Missed buttons. For example: holding down **the up arrow** button and pressing the **down arrow** button to center a parameter could cause unit to miss a button-up, which would make the parameter value scroll to the extreme high or low end of its range. Subsequent button presses are handled properly.
  - 3) Display/Button lock-up in extreme cases. Power off/on corrects problem.

# ASR-10 ROM/DISK Compatibility Issues

The following chart summarizes the Operating System compatibility of the ASR-10 Keyboard and Rack. The Rack was released with 1.50B EPROMs and must have at least version 1.50 disk.

DISK	1.00	1.05	1.20	1.25	1.50	* 2.00	2.07	3.00	3.08	3.53
1.00	Х	X	Χ	Χ						
1.50					X	X	X	X	Х	
3.50*					I					X

\* From version 2.00 on, the OS uses more space in RAM than previous versions.This is due to the Disk Tracks feature. Version 3.50 ROMS are for

the ASR-88 only.

Figure 14 • ROM and disk Compatibility

#### Software Notes

# Special note on making copies of the Operating System (O.S.) disk:

The code that loads the O.S. from disk at **bootup** is stored in the ROMs. 1 .00 ROMs made some assumptions about the location and format of the O.S. on the disk. For that reason, there are some limitations that we must impose when using the COPY OS TO DISK command to copy an O.S. from one disk to another. Generally, if the O.S. that you are *copying* is the same version that you are *running with*, you will have no problems. Where things get tricky is when you are copying an O.S. that is different from what you are running with. Here are the rules:

<u>O.S.</u>	That's running:	O.S. to Copy:	Results/Rules:
	1.00 thru 1.25	1.00 thru 1.25	O K
	1.00 thru 1.25	1.50 or higher	DESTINATION DISK MUST BE EMPTY. Use a
			freshly formatted disk as the destination, otherwise
			system will report not enough space on disk.
	1.50	1 .00 thru 1.25	DESTINATION DISK MUST BE EMPTY AND
			DESTINATION DISK MUST BE SAME DENSITY
			AS SOURCE DISK. Use a freshly formatted disk as
			the destination with same density as the source disk,
			otherwise command appears to work but the system
			was not copied correctly.
	1.50	1.50 or higher	0 K
	1.60 and higher	1.00 thru 1.25	DESTINATION DISK MUST BE SAME DENSITY
			AS SOURCE DISK. Otherwise the system is not
			copied correctly. May get the message DISK
			WRONG SIZE.
	1.60 and higher	1.50 or higher	O K

#### Note: Version compatibility is not an issue if using the COPY DISK command.

To update O.S. Version on a floppy disk:

- . Insert the disk containing the O.S. you want to copy (the source disk) into the floppy drive.
- Press Command, then System•MIDI.
- Press the right arrow button until the display shows COPY OS TO DISK.

The OS. version on the disk can be easily updated (call ENSONIQ Customer Service for the latest O.S. version). You cannot copy the O.S. to a disk onto which you have already saved instruments or sequences, but not the O.S. Attempts to do so will result in an error message.

#### To Check the ASR-10 Software Version:

- Press Command, then Env 1. The display shows NO COMMANDS ON PAGE.
- Repeatedly press the **left** or **right arrow** button until the display shows SOFTWARE INFORMATION.
- Press Enter•Yes. The display shows RAM VERSION = XXX.
- Press Enter•Yes. The display shows ROM VERSION = Y.YY.

#### Press Enter-Yes. The display shows KEYBOARD VERSION ZZZ. For the Rack, this will always show 1.

#### Version 1.25 disk (released 8 FEB 93)

#### For ASR-10 Keyboards ONLY.

#### This disk is only compatible with 1.00 ROMS. This is not a typical O.S. Release?

This O.S. update is intended for customers who have a keyboard with 1.00 ROMs but do not need or want the SCSI kit. (When they buy SCSI, they automatically get 1.50 ROMs if they don't have them.) This release provides them with a method of upgrading their operating

system without the expense of a ROM change. Because this was a patch to the existing 1.20 O.S. disk, there are some known problems that still exist in this release. The purpose of this release is to address the serious problems that can cause a crash or corrupt data. No new features are added.

#### **SEQUENCER**

Loading SINGLE sequences from disk corrupted parameters of sequence that was currently selected. The selected sequence inherited the following parameters from the sequence being loaded: loop switch, tempo, time signature, sequence length in bars. Symptoms that would show include: keeping new after track edit results in no data left on track or extra events on track, tempo mysteriously changing on sequence, bar counters looping prematurely or beyond the actual end of the sequence data. Auto-locate malfunctioning on specific sequence. This problem has been in existence since 1 .00. It has been addressed in version 1.25.

QUANTIZE track had a problem that caused track cleaner to erase the track. Symptom will be that user quantizes, track auditions tine. but is erased on a keep new. Not extremely likely, but you will get some calls about this. The quantize problem has been around since the EPS days, but the track cleaner (which was introduced in version 1.20) makes the problem much more visible. In version 1.05, an improperly quantized sequence may have played tine but subsequent track edits or overdubs could crash the system or destroy other

sequence data. The quantize problem has been fixed in version 1.25, the track cleaner is still in place. Attempting to change the length of a song track through the CHANGE SEQUENCE LENGTH command resulted in ERROR 129. This command is not available for song tracks. The only way to change the length of a song is to edit song steps. If user attempts to run the change sequence length command when a song is selected, version 1.25 now displays SELECT SEQUENCE FIRST message.

#### WAVESAMPLE EDITS

· Performing a command like FADE IN on a Stereo sample with STEREO LAYER LINK ON caused the ASR to stop recognizing WS numbers when you play the keyboard. Inc/dec keys do not function properly for wavesample selection. This is a BIG problem introduced in version 1.20 that can happen when you do any stereo wavesample command that gives you an audition. Wavesamples may appear in both layers or may have "moved" from one layer to the companion layer. The only way to recover your instrument is to "rebuild" the instrument layer/wave maps by creating a new instrument and copying over the wavesamples to the new instrument, then deleting the old instrument. If you suspect this problem, here's how you can check your stereo instruments for valid layer/wave maps:

- 1. With STEREO LAYER LINK ON, select the left layer, then select the wavesample field.

 Use the up-arrow to scroll through all wavesamples. Verify all the wavesamples for that layer exist.
 Repeat this on the same layer using the down-arrow. Any discrepancies indicate a bad layer map.
 Select the right (companion) layer and repeat steps 2 and 3. Also verify that *no* wavesample appears in both the left and right layer. This problem has been addressed in version 1.25.

#### MISC

· A low-level bug existed that could cause the system data to be corrupted. Due to the nature of this bug, the exact circumstances that would cause a problem and the symptoms that would show up are entirely unpredictable. This has been addressed in version 1.25.

#### KNOWN PROBLEMS IN VERSION 1.25:

The following problems are known to exist in version 1.25. If a customer has 1.00 ROMs and is reporting any of the following problems, the 1.25 O.S. disk will **NOT** solve his problem. The only recourse is for the customer to upgrade to I.50 ROMs.

- MERGE TRACK COMMAND incorrectly allows you to specify ranges. The ranges are ignored when the command executes and the merge is performed over the entire track. Version 1.50 no longer allows ranges to be specified for this command, but this problem still exists in version 1.25.
- AUDIO GLITCHES (distortion, loss of stereo phase) that occur intermittently when all sequencer tracks are playing. It is NOT voice stealing or effects related. This is due to OTTO losing sync of the beginning of the sample. Low probability. NOT addressed in version 1.25
- TIME COMPRESS/EXPAND is still not 100% reliable. Some portions of samples may not compress or expand at all. Other sections may compress too much. Particularly noticeable with jam loops. It appears that experimenting with the quality value can correct the problem. (For example, a sample that would not compress at quality of 25 *would* compress at a quality of 26.) The algorithm is being reviewed. A change should be forthcoming that at least reduces the chances of failure. (Note that the audition gives you an accurate picture of what the compression/expansion has done, and keeping the old will leave the original wavesample intact.) Also note that time
- compression/expansion of stereo samples may result in loss of phase. (That's the way it is.) Still a problem in version in 1.25 and 1.50. Attempting to edit the KEY RANGE with the data slider for samples that have STEREO LAYER LINK=ON results in LAYER EDIT NOT ALLOWED. Not addressed in version 1.25, use inc/dec buttons or keyboard to set wavesample key ranges.
- MACRO files will not load. Still a problem in version 1.25.
- MACRO files will not save correctly. Saving a macro file to floppy disk results in display saying "SAVING ASR-10 OS." This is a display anomaly only, the O.S. is not being overwritten. Still a problem in version 1.25.
- A problem exists in the logic that waits for Enter or Cancel to be hit. A typical example would be some floppy disk commands (COPY OS DONE. ANOTHER?). We found that if the user does nothing for 60-seconds, the system will timeout and the timeout logic could lockup the display. Still a problem in version 1.25. ENTER PLAYS KEY feature does NOT exist in version 1.25.

# Version 1.50 disk (released 28 JAN 93)

This release contains some minor improvements and fixes for problems that have been discovered since the version 1.20 disk. The unit must have version 1.50B O.S. ROMs to use this disk. This is the original release for the Rack.

#### NEW FEATURE

- ENTER PLAYS KEY feature has been added to this release. The Enter button can be used to trigger sample playback. For more details, see the 1.50 Manual Addendum.
- SEQUENCER
- . Loading SINGLE sequences from disk corrupted parameters of sequence that was currently selected. The selected sequence inherited the following parameters from the sequence being loaded: loop switch; tempo; time signature; sequence length in bars. Symptoms that would show include: keeping new after track edit results in no data left on track or extra events on track; tempo mysteriously changing on sequence; bar counters looping prematurely or beyond the actual end of the sequence data. Auto-locate malfunctioning on specific sequence. This problem has existed since 1.0.
- QUANTIZE track had a problem that caused track cleaner to erase the track. Symptom will be that user quantizes, track auditions fine, but is erased on a keep new. Not extremely likely, but you will get some calls about this. The quantize problem has been around since the EPS days, but the track cleaner (that was introduced in version 1.20) makes the problem much more visible. In version 1.05, an improperly quantized sequence may have played fine but subsequent track edits or overdubs could crash the system or destroy other sequence data. The quantize problem has been fixed in version 1.50. the track cleaner is still in place.
- Attempting to change the length of a song track through the CHANGE SEQUENCE LENGTH command resulted in ERROR 129. This command is not available for song tracks. The only way to change the length of a song is to edit song steps. If user attempts change sequence length command when a song is selected, version 1.50 now displays SELECT SEQUENCE FIRST message. If user attempts to run the
- MERGE TRACK COMMAND incorrectly allowed you to specify ranges. The ranges are ignored when the command executes and the merge is performed over the entire track. Version 1.50 no longer allows ranges to be specified for this command.

#### AUDIŎ

- Audio glitches (distortion, loss of stereo phase) that occur intermittently when all sequencer tracks are playing. It is NOT voice stealing or effects related. This is due to OTTO losing sync of the beginning of the samole. This has been addressed. WAVESAMPLE EDITS
- Attempting to edit the KEY RANGE with the data slider for samoles that have STEREO LAYER LINK=ON results in LAYER EDIT NOT ALLOWED. Addressed in version 1.50.
- · Performing a command like FADE IN on a Stereo sample with STEREO LAYER LINK ON caused the ASR to stop recognizing WS numbers when you play the keyboard. Inc/dec keys do not function properly for wavesample selection. This is a BIG problem introduced in version 1.20 that can happen when you do any stereo wavesample command that gives you an audition. Wavesamples may appear in both layers or may have "moved" from one layer to the companion layer. The only way to recover your instrument is to "rebuild" the instrument layer/wave maps by creating a new instrument and copying over the wavesamples to the new instrument, then deleting the old instrument. If you suspect this problem, here's how you can check your stereo instruments for valid layer/wave maps:
  - 1. With STÉREO LAYER LINK ON, select the left layer, then select the wavesample field.
- Use the up **arrow** to scroll through all wavesamples. Verify all the wavesamples for that layer exist.
   Repeat this on the same layer using the down-arrow. Any discrepancies indicate a bad layer map.
   Select the right (companion) layer and repeat steps 2 and 3. Also verify that no wavesample appears in both the left and right layer. MACRO FILES
- Macros would not load correctly. This has been fixed in version 1.50.
- · Saving a macro tile did not work. Trying to save a macro file to floppy disk resulted in display saying SAVING ASR-10 OS. Macro files save correctly in version 1.50.

#### MISC

. A problem was found with the logic that waits for Enter or Cancel to be hit. A typical example would be some floppy disk commands (COPY OS DONE. ANOTHER?). We found that if the user does nothing for **60-seconds**, the system will timeout and the timeout logic could crash the machine. In version 1.50, the message is simply redisplayed after 60 seconds.

#### **KNOWN PROBLEMS/OMISSIONS IN 1.50**

- . The following commands are currently *disabled* in version 1 SO: COPY SCSI DEVICE and SCSI BACKUP RESTORE. TIME COMPRESS/EXPAND is still not 100% reliable. Some portions of samples may not compress or expand at **all**. Other sections may compress too much. Particularly noticeable with jam loops. It appears that experimenting with the quality value can correct the problem. (For example, a sample that would not compress at quality of 25 would compress at a quality of 26.) The algorithm is being reviewed. A change should be forthcoming that at least reduces the chances of failure. (Note that the audition gives you an accurate picture of what the compression/expansion has done, and keeping the old *will* leave the original wavesample intact.) Also note that time compression/expansion of stereo samples may result in loss of phase.

#### Version 1.60 disk (released 25 FEB 93)

This release contains some minor improvements and fixes for problems that have been discovered since the version 1.50 disk. The unit must have version 1.50B O.S. ROMs to use this disk. The following problems have been addressed in version 1.60.

- **STORAGE / SYSTEM**  COPY SCSI DEVICE and SCSI BACKUP/RESTORE commands have been enabled,
- COPY OS command would not work when trying to copy an operating system that was compatible with 1.00 ROMS (1.00 thru 1.25). In version 1.60, these older versions can be copied provided the following rules are met (otherwise an error message is displayed): A.source and destination disk must be the same density, and

B. the destination disk does not already contain an operating system later than version 1.25 (i.e. 1 SO or 1.60). We still recommend using the COPY DISK command if users want to copy an Operating System that is different from the one that is currently running.

• LOAD BANK or LOAD SONG file had a problem that could cause the machine to lock up or crash when loading songs into the ASR-10 if those songs or banks were originally created and saved on an EPS or EPS 16 PLUS. This problem has been fixed in 1.60. SEQUENCER

- Loading SINGLE sequences from disk still had a problem where parameters of the currently selected sequence or the sequence being loaded could become corrupted. This was a timing problem that made it intermittent, depending on how busy the system was at the time the load completed. Symptoms that would show include: keeping **new** after track edit results in no data left on track or **extra** events on track, tempo mysteriously changing on sequence, bar counters looping prematurely or beyond the actual end of the sequence data. This problem has been addressed in 1.60.
- WÂVESAMPLE COMMANDS

. In version 1.60, a modification was made to TIME COMPRESS/EXPAND so that it is much more likely to **find** a valid splice point. This will reduce the chance of a failure. Again, the audition does give you an accurate account of what the command has done. Let your ears be the judge. Also note that time compression/expansion of stereo samples may result in loss of phase. This is due to differences in the left/right data streams and is not a problem with the algorithm.

#### Version 1.61 disk (released 16 APR 93)

The unit must have version 1.50B O.S. ROMs to use this disk. The following problem was discovered in O.S. Version 1.60 and has been addressed in Version 1.6 1:

#### STORAGE/SYSTEM

- The COPY FLOPPY DISK command can potentially erase all data on a SCSI hard drive. The conditions for this to occur are as follows: > ASR-10 with SCSI interface.
  - > Hard drive connected with SCSI ID number of 0.
  - > Destination floppy for the COPY FLOPPY DISK command is not formatted or is a different format or capacity than the source floppy.

> Hitting ENTER to the ERASE AND FORMAT DISK? prompt.

#### Workaround for O.S. Ver 1.60:

With so much to lose, it is best to avoid the COPY FLOPPY DISK command when a SCSI device is connected whose ID number is 0. For those that are careful:

- > Ensure that the destination floppy is formatted and is the same density as the source floppy. If unsure of the format of the source floppy, proceed with caution.
- > If the command prompts you with the ERASE AND FORMAT DISK message, hit CANCEL. disconnect all SCSI devices, then retry the command.
- Version 1.61 fixes this problem. It is the only problem addressed by this release. No new features are added.

Version 2.5 1 disk:

#### ENTER PLAYS KEY:

The Edit/System Midi, ENTER PLAYS KEY parameter incorrectly defaulted to C4+ after power-on, with no Instruments loaded. The value was skewed by a semitone and the range incorrectly went from AO+ to C8+. The parameter now correctly defaults to C4 and the range has been corrected to from A0 to C8.

#### Error 129 on Undefined ASMPLNAME:

Hitting the down arrow button would cause a system error 129 when on the ASMPLNAME parameter and the parameter showed **ASMPLNAME=UNDEFINED**. This problem has been fixed.

#### COPY PITCH TABLE:

The COPY PITCH TABLE Command did not permit you to make additional pitch tables. Instead, the command overwrote the current pitch table with a copy of itself, but with the name PITCH TABLE 3. This problem, which was introduced in Version 2.01, has been fixed.

#### Invalid Sequencer Locate (GOTO) Requests

With Audio Track Data recorded, the first time you selected the Edit Seq Song, Bar or Beat value, and pressed Enter Yes twice (to **goto** the last locate point -- but you have never used **goto** before, so this last locate point should default to 01.01). the unit hung on . . ..Locating.... This problem has been fixed.

With Seq Track data (no Audio Tracks) recorded, the first time you selected the Edit Seq Song, Bar or Beat value, and pressed Enter Yes twice (to goto the last located point -- but you have never used goto before, so this last locate point should

default to 01.01), the unit located to an invalid location (Bar 384.04). Pressing continue caused the Bar count to run on to 999. This problem has been fixed.

#### Potential delay before entering SAMPLING or CREATE NEW INSTRUMENT:

If the ASR has to SHUFFLE memory before entering Sampling, no message was being displayed. The ASR remained frozen on a display while memory was being shuffled, though it did collect button presses. Until the shuffling completed, the unit appeared to be locked up. (Though it would recover and post-process the button presses). A shuffling data message has been added and the system is placed into an orderly shutdown while the shuffling takes place. This addressed a similar problem which occur if you ran CREATE NEW INSTRUMENT and shuffling had to occur.

#### Version 2.07 disk

#### STORAGE/DOS/SCSI

When saving an instrument or song file to multiple disks, if you changed the floppy disk when prompted for "USE MULTIPLE DISKS?" the wrong directory information would be used. (The ASR was not aware that the disk change occurred). The result is that you have saved an invalid directory to the floppy disk that you just inserted. Most common result is a "FILE OPERATION ERROR" on writes or reads to this disks, which must be reformatted. Fixed.

Loading first file after a floppy disk change may use old FATs cached from previous disk.

This could result in the loaded song name showing up as \*UNDEFINED\* or as instruments disappearing as soon as they are loaded. Depending on what was already in memory, a crash may occur. Fixed.

**Backup/Restore would hang if it had to create a sub-directory on the destination backup device.** The backup could never be completed. Usually occurs when doing a backup/restore to a SCSI device (not to floppies). Display hangs with 'CREATING NEW DIRECTORY' message. Fixed.

**Magneto Optical / Write Protect:** A problem was found with magneto optical drives. Attempting to access the drive (even for read operations) resulted in a "DISK WRITE PROTECTED" error message. Fixed.

**Texel CD ROM drive start up problem:** On power-up, the Texel CD ROM drive is not recognized properly. (Specific to the nature that this drive wakes up). Normally, this is not a problem. However, attempting to do direct-dial macros with this drive after power-up may lead to a system error. After rebooting (without a power-up) the drive worked as expected. Fixed.

#### **MEMORY ALLOCATION / MANAGEMENT**

A problem was found with low-level memory management. This problem would most likely manifest itself in units expanded to 10 Meg or more. Symptoms are:

Lockup when attempting to save song and all seqs. Display would show "Shuffling Data". Machine would never come out of this state. More likely to occur when you had over 8 Meg of **AudioSamples** recorded or an instrument that was larger that 8 Meg. Fixed.

A problem was found in the RAM Track amalgamation logic where Audio Sample memory which was recorded over would sometimes not to be returned to the system. Typically, any other Audio Sample editing (Delete Audio Sample, Erase Audio Track, or additional RAM track recording) would cause this memory to be released again. However, if someone had overdubbed until they ran out of memory, then kept new, the system would be in a state where there would not be enough memory to do any more **RAM** track recording, even though the original **AudioSample** data was deleted. (Further attempts to record would result in "NO ROOM FOR OPERATION"). Fixed.

You can create a situation that will lock the ASR in EDITING after KEEP NEW to an audio track that has been punched-in on. This was a memory management problem particular to units with 10M or more memory. Fixed.

#### SAMPLING / RAM TRACK RECORDING AND PLAYBACK

The first time that you enter sampling with REC SRC=DIGITAL, the system incorrectly allows you access to 119 MS to Sampling Pre-Trigger time, instead of the 39 MS that it should Initialization problem, worked correctly on subsequent sampling attempts. Fixed.

**Exiting from Sampling in Stereo incorrectly turns off the Flashing Selected Audio Track yellow LED.** This can leave you in a mode in which both Audio Tracks are selected (ready for stereo recording), but only one yellow LED is lit. Fixed. **Drift between RAMTRACKS and Sequencer Tracks or sequencer slowing down when sampling main out at 30K.** This is a statistical problem that is specific to the main board. The problem is board-specific but has been addressed by software, requiring a reduction in the pre-trigger time at 30K sample rate. The maximum pre-trigger time at **30K** has been reduced from **119ms** to 93ms.

Sample playback "skipping" occurs when playing back RAMTRACK audiosamples or regular wavesamples which are greater than 2M samples at 30KHz. This problem can occur on any unit which has 8M or 10M or ram. All other memory configurations work fine. The skipping usually starts at 43 seconds into the sample. The result is that the system will play random chunks of its sound ram (including the Operating System space which sounds like bursts of noise). Fixed.

#### GENERAL / SYSTEM

ASR could have intermittent problems during song record or playback if the display is on the sequencer locate page. This was a low-level error related to the display updating the current position in the song (error did not occur unless you were on the locate page). This was a nasty problem that could be responsible for random crashes that occur during or after sequence record or playback. For example, the "Gift of Gab" demo always crashed with an error 129 or 135. Any song file could exhibit a problem. It all depends on the content of the song file. Fixed.

#### ENHANCEMENT ADDED:

The saving of SONG AND ALL SEQS is faster. Intelligence has been added to the SAVE SONG AND ALL SEQS command to optimize the project file save time. Depending on the circumstances prior to the save, the time spent shuffling data should be reduced by as much as 40%.

#### ASR-10 Version 3.00 Release Notes

The ASR-10 Version 3.00 Operating System (DISK only) has been tested and is ready for release to production. All ASR-IO models (keyboard, rack, and keyboard with SCSI) will be getting this O.S. (p/n 8530000112) as a running change. The EPROM update kit, which is included in the SP-3 and DI-10 service kits, will also pick up this change. For customer service updates, the O.S. Disk requires version 1.50 ROMs. Any customer who is receiving this as a free upgrade should also receive the new manual "Version 3 Operating System" (p/n 93 11006301). This manual now contains the operating instructions for the SCSI interface and the DI-10.

#### Note regarding Operating System size.

To support the **new** features added by this release, the Operating System has grown. You will see that the O.S. is 160 blocks larger than our previous release, Ver 2.5 1. This means that with the Version 3.00 O.S.:

- On bootup, the FREE SYSTEM BLOCKS field will display a smaller number than Version 2.51.
- Banks that were within 160 blocks of the end of memory with Version 2.5 1 will no longer completely fit with Version 3.00.
- Instruments that were within 160 blocks of the end of memory with Version 2.5 1 will no longer completely fit with Version 3.00.
- Project files that were within 160 blocks of the end of memory with Version 2.5 1 will no longer completely fit with Version 3.00.
- Rewriting the new O.S. to a disk that containing Version 2.51 will result in NOT ENOUGH DISK SPACE if the disk did not have 160 blocks free.

The ASR-10 has gone though some major changes since it's initial release. **RamTrack** and **DiskTrack** Recording (Version 2.0), DAT Backup (Version 2.5), and Importing Instruments from **AKAI** and Roland Libraries (Version 3.0). As we continue to support the ASR-10 by adding features, the Operating System must grow to **accomodate** the new software. This is the tradeoff that must be paid. Note, however, that the Version 3.00 Operating System is **compatable** with the current Ver 1.50 ROMs. So a ROM upgrade is not required (assuming the unit is already running Operating System 1.50 or higher.)

#### New Feature: Auto Configure of DiskTracks

The ASR-10 can now remember the Audio Track Configuration parameters when the unit is configured for **DiskTrack** Recording. These parameters can be saved with Global Parameters. On the subsequent booting of the ASR-10, the unit will prompt you to "CONFIGURE SCSI ATRKS?". Hitting ENTER at this point will automatically configure the ASR-10 for **DiskTrack** recording with your saved parameters. See the Version 3 Operating System manual for details.

#### New Feature: Auto Prepare of Song Files

The ASR-IO will now automatically prepare the audio tracks for the song whenever a song file is loaded. On completion of the song file load, the display will briefly show "PREPARING AUDIO TRACKS". Note that song files that do not use audio tracks will still briefly show this message while the song file is being scanned for audio track data. See the Version 3 Operating System manual for details.

#### New Feature: Import non-ASR Instruments

The ASR- 10 will now import and play sounds from the AKAI and Roland libraries. Unlike other programs that only load wavesample data and loop information, the ASR-10 conversion takes place at the AKAI program level and the Roland Patch level. Parameters such as velocity **switching**, layering, filters, etc are translated to native ASR- 10 instrument format. The

new imported instrument can now be saved or edited just like any other ASR-10 instrument. See the Version 3 Operating System manual for details.

#### Additional Changes and Fixes:

In addition to the new features mentioned previously, the following problems have been addressed in Version 3.00:

#### Audio Track Recording • General

**Invalid "OUT OF MEMORY" message on Record STOP.** Hitting STOP during audio track recording could result in an OUT OF MEMORY message even if free memory was available. This was a cosmetic problem only. No data was lost. Fixed in Version 3.00.

#### System Error or lockup during KEEP NEW after audio track record.

A scenario could exist where the ASR-10 would crash with a system error (usually 129,215, 217), or the display is frozen on ....EDITING..... after you KEEP NEW to an audio track record. This was a resource-allocation problem that is fixed in Version 3.00.

#### Audio Track Recording - Stereo

A scenario could exist where the ASR-10 would crash with a system error (usually 129) or the display is frozen on ....EDITING..... when you stop recording or attempt to KEEP NEW after a stereo audio track record. Fixed in Version 3.00.

#### DiskTrack Recording

**DiskTrack overdub results in System Error** 57 **on KEEP NEW.** A specific punch-in/out situation could result in a System Error 57. This particular problem is unique to **DiskTrack** overdubs, when punching out on an existing **AudioSample.** Fixed in Version 3.00.

#### Song File Saves and Loads

- Loading song files saved with earlier Operating Systems cause lockups or System Errors. Song files that were loaded and resaved across multiple operating systems may not have loaded properly. Defensive logic was added to Version 3.00 to support song files saved across multiple Operating Systems.
- Large song files created on disk Abnormal termination of sequencer recording could result in sequencer memory being allocated but never released, resulting in a large song file. Version 3.00 fixes this problem.

#### Sound Voicing/Editing

- **Delete Wavesample removing all wavesamples in the layer.** Certain layering situations could set up a case where deleting a single wavesample resulted in all wavesamples within the selected layer being deleted. This problem is fixed in Version 3.00.
- **Restrike Time parameter not working on stereo layers.** Restrike time was not working properly when STEREO LAYER LINK was set to ON. Fixed in Version 3.00.
- **Pops heard on dark, muted sounds when** sustain **pedal down.** Exceeding the available polyphony could result in slight pops which are noticeable on dark sounds. Version 3.00 addresses this problem.

#### Floppy Disk Commands

**Invalid WRONG SIZE DISK message when using COPY FLOPPY DISK command.** When using the COPY FLOPPY DISK, inserting an unformatted destination floppy disk brings up the following prompt: WRONG SIZE DISK, even if it's the correct disk density. This should happen only if the destination disk is a different density than the source disk, but this error was appearing if the destination disk was not formatted on an ASR-10. Fixed in Version 3.00.
- **FILE OPERATION ERROR message when using COPY FLOPPY DISK command.** When the COPY FLOPPY DISK Command is forced to erase all memory to copy a disk (such as when all memory is used), the ASR displayed a FILE OPERATION ERROR the first time that the command was invoked. Running the command again resulted in normal operation. Fixed in Version 3.00.
- **Improper formatting of destination disk when using COPY FLOPPY DISK command.** If destination disk is a PC-formatted disk of the same density, the disk could be re-formatted as a g-sector ENSONIQ disk, which may or may not match the source disk. If it doesn't match, the copy may fail. Version 3.00 now ensures that the destination disk inherits the same format as the source disk if formatting is required.

#### Memory Management Changes

- **RAM AudioSamples still resident after ERASE SONG AND ALL SEQS command.** Effective in Version 3.00, the ERASE SONG + ALL SEQS now releases all memory allocated to RAM AudioSamples and their directory. This is a logical extension to this command, since the RAM-resident AudioSamples are intended to travel with the song (project) file. Note that disk-resident AudioSamples are unaffected.
- System does not release all memory in response to "ERASE MEMORY- OK?" prompt. When running any of these commands: COPY FLOPPY DISK, COPY SCSI DRIVE, BACKUP/RESTORE, DAT BACKUP RESTORE, and SYSEX RECORDER, The system only deleted resident instruments. Version 3.00 now frees memory allocated by the sequencer memory, RAM AudioSamples, and the SCSI (DiskTrack) cache buffers.
- Attempting to load an instrument that is larger than memory that is free or allocated to existing instruments results in an invalid instrument. Subsequent edits result in lockup. The ASR- 10 is allocating an instrument slot for the instrument to be loaded. If, the instrument cannot fit in memory (even after deleting all resident instruments) the slot allocated for the instrument is never reset. This results in an invalid instrument which will lockup the system if an attempt is made to edit it. This problem has been addressed in Version 3.00.
- Attempting to load an instrument that is larger than memory that is free or allocated to existing instruments results in sequencer memory being erased. The ASR-10 would release all sequencer memory in an attempt to accomodate the instrument being loaded. This has been changed in Version 3.00 so that sequencer memory is not erased automatically by the instrument load function.

#### System Exclusive

- Sysex get wavesample overview command not returning 2nd half of wavesample in the overview block The WaveSample Overview sys-ex command was only loading a picture of 1/2 of the WaveSample selected. Fixed in Version 3.00.
- Sysex Recorder function fails when system memory contains large RAM AudioSample data. Invoking the Sys-Ex recorder when a large amount of memory is being used up by RAMTracks failed to erase the RAMTrack memory when the response to the MUST ERASE MEMORY OK? prompt was YES. Subsequent Audio Track recording could result in invalid error messages. Effective in Version 3.00, erasing memory via the Sysex Recorder command results in the ASR-10 purging all resident instruments, all sequencer memory (including RAM AudioSamples and directory), and releasing the SCSI (DiskTrack) cache buffers.

#### ASR-10 Version 3.08 Release Notes

The ASR-10 Version 3.08 Operating System (DISK only) has been tested and is ready for release to production. All ASR-10 models (keyboard, rack, and keyboard with SCSI) will be getting this O.S. (p/n **8530000113**) as a running change. The EPROM update kit, which is included in the SP-3 and DI-10 service kits, will also pick up this change. For customer service updates, the **O.S.** Disk requires version 1 SO ROMs.

#### Note regarding Operating System size.

The Operating System size has not changed since Version 3.00. Customers who are upgrading from Version 2.5 1 will see that the Operating System requires 160 more blocks. (See Version 3.00 release notes.)

#### Software Changes:

No new features have been added to this release. This release addresses the following problems that have been reported since Version 3.00:

#### VOICE: MINI mode - no sound:

Layer glide mode = MINI was not dealing with simultaneous key downs properly. When multiple notes went down at the same time, the result would be no audio output. (Granted, this mode dictates that you play monophonically. But if you played a chord you should hear at least one note sound.) This problem originated in Beta version 2.72. It is now fixed.

#### VOICE- TRIGGER or LEGATO mode . System Error:

Layer glide mode = TRIGGER or LEGATO could cause a system error 129 if multiple notes were played when the system is first booted up. This was an initialization problem that would normally not cause a problem. The only reason that it was found was a demo sequence from the disk DSAX-001 started with a piano chord programmed with the mode = TRIGGER. Version 3.08 fixes this problem.

#### IMPORT ROLAND . SOME PATCHES DO NOT IMPORT:

From Roland CD-ROM's, if the CD was fairly full, some sounds would not show up in the directory listing, or they would show up but attempting to load them would result in a file operation error. This has been fixed in Version 3.08.

#### IMPORT AKAI • SOME PROGRAMS DO NOT IMPORT:

Some CD-ROM's in AKAI format may not show all of the programs in a particular volume. This can happen if the CD ROM has wavesample files interleaved with program files within the same volume (instead of grouping all files of a similar type.) This has been fixed in Version 3.08

#### IMPORT AKAI: TICKS and POPS:

Some AKAI sounds were importing with pops or ticks in the loop or at the beginning of the sample. The problem was an offset in where the sample starts. Version 3.08 fixes this problem. A work-around in previous OS versions is to adjust the sample start point by increasing it by 5. Same with Loop Position. This work-around should fix most ticks caused by this problem.

#### IMPORT ERROR 133:

AKAI program Latin Percussion from IN-Vision Disk **#6** Volume 7 caused an IMPORT ERROR 133. This error could occur with other AKAI imports as well, depending on the particular CD-ROM. This problem has been fixed.

#### IMPORT AFTERTOUCH ROUTING:

AKAI Import always hard-coded aftertouch routed to Filter modulation amount as 0. This has been fixed.

#### IMPORT AKAI: WAVESAMPLE FINE TUNING:

Wavesample **fine** tuning on AKAI programs may cause a wavesample key group to be out of tune with the rest of the keyboard. This has been fixed in Version 3.08. Note that AKAI samplers implement a wavesample fractional loop point that our architecture does not support. If the program uses wavesample fractional loop points, the result is that the wavesample will play in tune until the loop end point is reached, then the loop will go slightly sharp or flat. No workaround for this, it's in the voice chip.

#### IMPORT INTO LAST BIN RESULTS IN NO FREE INSTRUMENTS MESSAGE

Importing into the last free instrument location of the ASR-10 results in a successful import but the command exits with a "NO FREE INSTRUMENTS" message. The command was successful, but the message should not have been displayed. This has been fixed in Version 3.08.

#### PHASER+REVERB EFFECT ALGORITHM REPLACED

The **PHASER+REVERB** algorithm could cause intermittent ticks and pops. This algorithm has been replaced in Version 3.08 to correct this problem.

#### ASR-10 Version 3.53 Release Notes

This operating system addresses the problem of global parameters not being loaded properly on bootup.

#### ASR-TEST PROCEDURE

The following procedure will aid in troubleshooting the unit. To do the following tests you will need a MIDI cable, a Dual Foot Switch (model SW-5/10), and a Control Voltage Pedal (model CVP-1). The ASR-10 should be connected to a sound system in stereo.

#### 1. Power Up and Load in Sounds

- a) Turn unit on. All the LEDs above the Instrument buttons should turn on and the display should read ENSONIQ ASR- 10, (then for Racks and keyboards with SCSI: SCSI INSTALLED, SEARCHING FOR SCSI DEVICE), then PLEASE INSERT DISK.
- b) Insert a factory ASR-10 O.S. disk. The display should read LOADING SYSTEM. The keyboard unit will then display TUNING KBD - HANDS OFF. When the keyboard is tuned, all LEDs should go off.
- c) The display should show FILE 1 TUTORIAL BNK (if it doesn't, press the **up** or **down arrow** button until it does).
- d) Press Enter-Yes. The display will say LOADING <filename> while loading.
- e) The bank is done loading when the display shows BANK LOAD COMPLETED. The following sounds will be loaded into the Instruments•Sequence Track 1 through 6:

Instrument 1		JM DRUMS
Instrument 2		DEMO PERCS
Instrument 3		MOOG POP 1
Instrument 4		HIGH STRINGS
Instrument 5		JM CLAV
Instrument 6	5	OB-8*

- f) Play each sound briefly to make sure that they sound O.K.
- \* If they don't sound O.K., see the Distorted Audio section near the front of this manual.

#### 2. Keyboard Test (ASR-10/88 Keyboard Only)

- a) Select OB-8 (Instrument-Sequence Track 6).
- b) Play a chromatic scale across the entire keyboard. Press each key down only until normal key travel ends. Do not press into pressure zone. Verify that no pressure effect occurs.
- c) Press the key into the pressure zone and verify that pressure causes a change in volume.
- \* Failure indicates a keyboard problem.

#### 3. Headphone Check

- a) Plug headphones directly into headphone jack.
- b) Play a few notes to check for stereo and sound quality.
- \* If there is a failure, check the connection to the analog jack board.

#### 4. MIDI Test

- a) Connect MIDI OUT to MIDI IN with a MIDI cable.
- b) Press **Command**, then **Envl**.
- c) Press the **right arrow** button until the display shows MIDI LOOP.
- d) Press Enter•Yes. The display shows: PASS = xxx FAIL= yyy

xxx = # of times the test passed, yyy = # of times the test failed

- e) Press Cancel-No to stop the test. The display shows: MIDI LOOP
- f) Disconnect the MIDI cable.
- \* **If it fails, check the following:** MIDI cable connection and digital jack board to digital board cable.

#### 5. Analog Page

- a) Press Command, then Envl.
- b) Press the **right arrow** button until the display shows EXAMINE ANALOG INPUT.
- c) Press Enter•Yes.
- d) Move the data entry slider to the bottom of its range.
   Keyboard: The display shows: <u>PITCHWHL</u> 64
   Rack: The display shows: <u>PITCHWHL</u> 0
- e) Press the **up arrow** button to select the appropriate input and move the selected controller through its full range.

Keyboard:

Controller	<u>Display</u>	<u>Up</u>	Down	Center
Pitch Wheel	PITCHWHL xxx	127	0	64
Mod Wheel	MODWHEEL xxx	127	0	
Keyboard and Rack: Plug the CVP-1 pedal into the CV jack.				
CV Pedal	PEDAL xxx	127	0	
Unplug the CV pedal and verify that display shows PEDAL 127.				
Volume Slider	<u>VOLUME</u> xxx	127	0	

- f) When testing the Data Entry Slider, press the right arrow button so that the value is underlined. The display shows: MR. KNOB <u>xxx</u> Data Entry Slider MR. KNOB <u>xxx</u> 255 0 ----
- g) Press **the left arrow** button, then **the up arrow** button.
  - Voltage Reference <u>REFRENCE</u> xxx (xxx must be greater than or eaual to 190)
- h) Move the Data Entry Slider to the top of its range. The display shows: <u>R FTSW</u> 0.
   Plug the foot switch into the Ft. Sw. jack. Press the RIGHT foot switch down. The display shows: <u>R FTSW</u> 127
- i) Press **the down arrow** button. The display should show: <u>L\_FTSW\_0</u>. Press the LEFT foot switch down: The display should show: <u>L\_FTSW\_127</u>
- j) Press the down arrow button. The display should show: <u>R PTSEL</u> 0
   Plug the foot switch into the Patch Select jack. Press the Right Patch Select foot switch down: The display should show: <u>R PTSEL</u> 127
- k) Keyboard only: Press the Right Patch select button. You should get the same display message as you did with the foot switch.
- Press the down arrow button. The display shows: <u>L PTSEL</u> 0 Press the Left Patch Select foot switch down. The display shows: <u>L PTSEL</u> 127
- m) Keyboard Only: Press **the left patch select** button. You should get the same display message as you did with the foot switch.
- n) Unplug the Patch Select foot switch and Foot switch cables,

- o) Press Cancel•No to exit this page.
- \* **If any one fails,** check connections to the appropriate module. If they all fail, the digital board is possibly at fault.

#### 6. Disk Check

- a) Select MOOG POP 1 (press Instrument•Sequence Track 3).
- b) Press Command, Instrument.
- c) Press the right arrow button until the display shows SAVE INSTRUMENT
- d) Press Enter•Yes. The display will show NAME=<u>MOOG</u> POP 1.
- e) Press the **down arrow** button to change the name to <u>LOOG</u> POP 1.
- f) Press **Enter**•**Yes**. The display will show DISK COMMAND COMPLETED briefly when finished.
- g) Eject the disk and then press Load. Verify that the display shows DISK DRIVE NOT READY.
- h) Reinsert the disk and press Load. Verify that the display shows PILE 1 TUTORIAL BNK.
- \* If there is a failure, check the components in the following in order: 1) disk; 2) disk drive cables; 3) disk drive; and 4) digital board.

#### 7. Sampling Check

- a) Plug a microphone into Audio Input A/Left jack.
- b) Press **Sample.** The display shows REC SRC=INPUT DRY LEFT. This indicates that the sample will be recorded dry, or before being fed into the signal processor. LEFT indicates which audio input will be sampled. Since the microphone is plugged into the Left Audio Input, there is no need to change this parameter.
- c) Press Enter-Yes. The display reads PICK SAMPLE INSTRUMENT.
- d) Press **Instrument-Sequence Track** 7. The display shows the Level Detect VU screen. As you speak into the microphone, notice that there are lines that fill the display. This indicates the signal level. If you speak loudly, you will probably see the Left Peak Input Level LED light briefly. The optimum level for sampling is when the Peak LED lights occasionally The asterisk in the display represents the sample threshold level. This **is** the level that the incoming audio signal must reach to **trigger** sampling after sampling is initiated.
- e) Adjust the signal level by turning the Input Level knob on the rear panel of the ASR-10.
- f) **Press Enter•Yes.** The display shows WAITING XXX SEC LEFT. XXX is the total amount of sample time remaining in the ASR-10.
- g) Clearly speak into the microphone. The display shows RECORDING and the time begins to countdown.
- h) Press Cancel•No. This stops sampling, and the display flashes PLAY ROOT KEY.
- i) Play a key on the keyboard unit or press **Enter-Yes** on the Rack. You will now hear your voice. This key is the *Root Key* for this sample -- that is, the note at which the sample will play back at its original pitch. If you play keys above the root key, you'll notice the pitch of your voice getting higher; below root key, your voice will sound lower in pitch.
- j) Move the microphone from the Audio Input A/Left jack to the Audio Input B/Right jack.
- k) Press Sample. The display shows the REC SRC (Record Source) page.
- 1) Press the up arrow button to change the input from LEFT to RIGHT.

- m) Press Enter-Yes. The display will read PICK SAMPLE INSTRUMENT.
- n) Press **Instrument-Sequence Track** 8. The Level Detect VU screen will appear. Since the input level should be the same as that of the last sample, there is no need to readjust the Input Level knob.
- o) Press Enter•Yes. The display reads WAITING XXX SEC LEFT. This number will vary, depending on the length of your initial sample.
- P) Clearly speak into the microphone. The display switches to RECORDING and the time begins to countdown.
- q) Press Cancel-No. This stops sampling, and the display will flash PLAY ROOT KEY.
- r) Play any note. You will now hear your voice.
- <sup>\*</sup> If the you get a click in the beginning and/or end of the sound you sampled into the unit or the sound is distorted, check the Input DC Offset of the unit (see Unit Sounds Distorted near the beginning of this manual).

#### 8. OEX-6sr Check

- a) Disconnect the audio cables from Main Out Left and Main Out Right.
- b) Connect the audio cables to AUX 1 Left and AUX 1 Right.
- c) Select JM DRUMS (press Instrument-Sequence Track 1).
- d) Press Edit, Track.
- e) Press the right arrow button until the display shows OUT=WAVESAMPLE.
- f) Press the **up arrow** button until the display shows OUT=AUX1.
- g) Press the left arrow button once. The display shows MIX=99 PAN=WS\*.
- h) Press **the up arrow** button to change the WS\* to -99.
- i) Play some notes. You should hear sound coming from the AUX 1 Left Output.
- j) Move the data entry slider all the way to the top of its range to change -99 to +99.
- k) Play some notes. You should hear sound coming from the AUX 1 Right Output.
- 1) You can test Aux 2 and Aux 3 in the same manner.
- \* If there is a failure, check the components in the following in order: 1) cable between OEX-6sr and analog board; 2) OEX-6sr; 3) analog board; and 4) digital board.





ASK Service Manual

# SECTION

## **Replacing the Digital Board**

Removing

1.

Remove all cables connected to the ASR-10, including the power cord.

- Turn the unit upside-down and remove all the screws from the base and rear panel. 2.
  - 3. Using a scribe, disconnect the following cables from the main board:
    - a) J10 34-pin ribbon cable to the disk drive,
    - b) J8 6-pin cable to the wheel and patch select board,
    - c) J7 20-pin ribbon cable to the keyboard,
    - d) J6 34-pin ribbon cable to the analog board,
    - e) J5 20-pin ribbon cable to the digital jack board,
    - f) Jl 24-pin ribbon cable to the keypad/display board,
    - g) J2 7-pin cable to the power supply board,
    - h) J4 If SCSI is installed, and
    - i) J9 If Digital I/O is installed.
- 4. Remove the eight (8) screws from the main board:
  - a) Four (4) from main board to keyboard bracket,
  - b) One (1) from center support bracket,
  - c) One (1) from digital PCB bracket, and
  - d) Two SEMs (screws with star washers) from digital heatsink to keyboard bracket heatsink.

ASR-88-On the ASR-88 there are two brackets connecting the digital board to the rear of the keyboard. The digital board is attached to these brackets by two plastic stand-offs. Slide the digital board towards the back of the unit to release the stand-offs from the bracket. Remove the stand-offs from the digital board and place them on the new board.

- 5. Make sure the insulator is in place under the board.
  - 6. Install the eight screws into the digital board (see 4 a-d).
  - 7. Reconnect all the cables to the digital board (see 3 a-i).
  - 8. If there are expansion SIMMs installed:
    - a) Remove SIMMs from removed board (see Installing and removing SIMMs),
    - b) Make sure that the jumper is in the expansion location, and
    - c) Install the SIMMs into the new board.
  - 9. Power on and test the unit.
  - 10. Replace all the screws in the bottom plate and rear panel.

Replacing ASR-I 0/88 Modules



# 

## Replacing the Analog Board

#### Removing 1. Remove all cables connected to the ASR-10, including the power cord.

- 2. Turn the unit upside-down and remove all the screws from the base and rear panel.
- 3. Remove all cables connected to the analog board.
  - a) J3 6-pin cable to the power supply board.
  - b) J1 34-pin ribbon cable to the digital board,
  - c) J2 -10-pin ribbon cable to the analog jack board, and
  - d) J4 20-pin ribbon cable to the analog jack board.
- 4. Remove the six (6) screws (ASR-88 has 4 screws and 2 stand offs) from the analog board:
  - a) Four (4) SEMs from the analog heatsink to keyboard bracket,
  - b) One (1) from center support bracket, and
  - c) One (1) from the analog bracket.

#### Irlstalling 5. Install the six (6) screws (see 4 a-c).

- 6. Connect all the cables (see 3 a-d).
- 7. Place the bottom panel in place.
- 8. Power up, test the unit.
- 9. Install all the screws into the bottom panel.



## SECTION



## **Replacing the Power Supply Board**

Removing

- 1. Remove all cables connected to the ASR- 10, including the power cord.
  - 2. Turn the unit upside-down and remove all the screws from the base and rear panel.
  - 3. Remove the digital board (see Section A).
  - 4. Remove the digital jack board (see Section F).
  - 5. Remove the digital board bracket:
    - a) Remove one (1) #8 SEM screw from the rear channel, and
    - b) Lift up on the end of the bracket where the screw was until the front end of the bracket can be removed from its hole in the keyboard bracket.
  - 6. Remove the two (2) screws from the line filter.
  - 7. Pull the line filter through its hole in the I/O bracket to the outside of the unit. Let it hang by the wires. You should now be able to reach the power supply screws.
  - 8. Using a scribe, disconnect cables and wires from the power supply board:
    - a) XI (or J2) 7-pin cable to the digital board,
    - b) J3 6-pin cable to the analog board,
    - c) J1 7-pin cable to the keypad/display board,
    - d) J4 9-pin cable to the transformer,
    - e) T1 and T2 green transformer wires,
    - f) Wires to the power switch: T5 = orange, T6 = white, and T8 = blue, and
    - g) T7 red wire to the line filter.
- **IMPORTANT!** The connector on the 9-pin cable from the transformer has a high retention force. Please use a scribe, screwdriver, or similar tool to remove it. Do not pull on the wires!
  - 9. Remove the six (6) screws (4 screws on the ASR-88) that hold the power supply board to the unit:
    - a) Three (3) SEMs from heatsink to keyboard bracket, and
    - b) Three (3) #8 screws into the back extrusion.
- Installing
  - 10. Install the screws into the power supply board (see 9 a-b)
    - 11. Reattach all cables and wires (see 8 a-g).
    - 12. Install the digital bracket:
      - a) Place notched end into hole of the keyboard bracket,
      - b) Move bracket down until the notch part comes through the hole in the top of the keyboard bracket, and
      - c) Install the one (1) SEM to hold the digital bracket in place.
    - 13. Move the line filter back into place, and install the two (2) flat head Phillips screws that hold it in place.
    - 14. Install the digital jack board (see Section F).
    - 15. Install the digital board (see Section A).



## **Replacing the Keypad/Display Board**

Removing 1. F

- 1. Remove all cables connected to the ASR-10, including the power cord.
- 2. Remove the volume and data entry knobs.
- 3. Turn the unit upside-down and remove all the screws from the base and rear panel.
- 4. Remove the digital board (see Section A).
- 5. Remove the digital jack board (see Section F).
- 6. If installed, remove the SCSI board (see Section K).
- 7. Remove the analog board (see Section B).
- 8. Remove the analog jack board (see Section G).
- 9. Remove the center support bracket assembly by removing the two (2) 8-32 SEMs (ASR-10 only):
  - a) One (1) from the right center bracket to rear extrusion,
  - b) One (1) from left center bracket to rear extrusion, and
  - c) Remove the two (2) 6-32 SEMs holding the center string bracket to the right and left center brackets.



- 10. Unplug the disk drive power cable (4-pin) from the disk drive side of the keypad/display board.
- **NOTE:** To make sure that later units don't have stuck buttons, an M4x10mm hex head set screw was added to locate the keypad/display board properly. **Don't remove the hex head set screw.** 
  - 11. Remove ten (10) #8 screws that hold the keypad/display board to the front panel.
  - 12. Disconnect J1 24-pin ribbon cable from the keypad/display board.
  - 13. Disconnect J2 7-pin power cable from the keypad/display board and remove the board from the unit.

#### Installing

- 14. Make sure the lens and display are clean.
  - 15. Check to make sure that the following keypad/display board LEDs are straight: DS 17 (left peak LED); DS 19 (left signal LED); DS18 (right peak LED); and DS20 (right signal LED). If they are bent they will not fit into their LED lens on the front panel.

- 16. Connect J1 24-pin ribbon cable and J2 7-pin power cable to the keypad/display board. Make sure to do this before installing the keypad/display board because the connectors are difficult to reach once the board is installed.
- 17. Place the keypad/display board into the unit. Make sure that the buttons are through the holes in the front panel. Make sure that the slider bucket legs (for the volume and data entry pots) are through the holes in the keypad/display board.
- 18. Starting with the non-slotted holes closest to the keyboard, install the ten (10) #8 screws that hold the keypad/display board to the front panel.
- 19. Install the center right, center left, and center stringer support brackets (see Figure 17) USING NO MORE THAN 8 INCH POUNDS!
  - a) Two (2) 6-32 SEMs into center stringer to left and right center brackets,
  - b) One (1) 8-32 SEM into right center bracket to rear extrusion, and
  - c) One (1) 8-32 SEM into left center bracket to rear extrusion.
- 20. Install the analog jack board (see Section G).
- 2 1. Install the analog board (see Section B).
- 22. Install the digital jack board (see Section F).
- 23. Install the digital board (see Section A).

SECTION
C

## Replacing the Keyboard (ASR-10)

#### Removing

1. Remove all cables connected to the ASR-10, including the power cord.

- 2. Turn the unit upside-down and remove all the screws from the base and rear panel.
- 3. Remove the digital board (see Section A).
- 4. Disconnect the 20-pin ribbon cable from the keyboard.
- 5. Remove the thirteen (13) screws that hold the keyboard to the keyboard bracket (see Figure 18):
  - a) Six (6) M3.5x19 in the front part (key tips side) of the keyboard bracket, and
  - b) Seven (7) M3.5x7.5 screws from the back (spring side) of the keyboard bracket. Note that one screw holds the wheels/patch select wires to the keyboard bracket.
- 6. Turn the unit rightsideup with the keyboard closest to you.
- 7. Lift the front of the white keys until they rest on the front extrusion.
- 8. Slide the keyboard toward you.

#### Installing

- 9. Slide the keyboard (springs first) into the unit. Gently push the white keys down behind the front extrusion.
  - 10. Carefully turn the unit upside-down, jack side closest to you.
  - 11. Starting at the right comer away from you, install the six (6) M3.5x19 screws.
  - 12. Install the seven (7) M3.5x7.5 screws into the other row of holes. Be sure to put the patch select cable tie in with the far left screw.
  - 13. Connect the 20-pin ribbon cable to the keyboard.
  - 14. Install the digital board (see Section A).
  - 15. Replace the base pan.
  - 16. Test the unit.



# SECTION E

## Replacing the Keyboard (ASR-88)

- 1. Remove all cables connected to the ASR-88 including the power cord
- 2. Turn the unit upside-down and remove all the screws from the base and rear panel.
- 3. Remove the digital board (see Section A).
- 4. Remove the analog board (see section B)
- 5. Remove the SCSI board (see section K)
- 6. Disconnect the 20 pin ribbon cable from P1 on the keyboard adapter board.
- 7. There are seven brackets you will have to remove before you can take the keyboard out of the unit. With the unit upside-down, and the keys facing away from you, remove the following brackets from left to right (see figure 21):



Figure 21 - ASR-88 Bracket locations

- *a*. The bracket that is across the ASR from front to back. This bracket has seven screws securing it to the unit, two to the front of the ASR's frame, two to the back of the ASR's frame, two to the ASR's keyboard assembly, and one that connects to the bracket that runs accross to the SCSI board.
- *b*. The analog board mounting bracket. There are three screws securing this bracket to the front of the ASR frame.
- c. The digital J/O board mounting bracket. There are two screws securing this bracket to the front of the ASR Frame.

- *d*. The long narrow bracket that was connected to the first bracket you removed. There should be just one screw holding this bracket in place at this point.
- e. The bracket that is secured to the front of the ASR frame and the center mount of the keyboard assembly. There are two screws securing this bracket to the front of the ASR frame, and one screw securing it to the keyboard assembly.
- *f*. The bracket that the digital board heat sink mounts to. There is one screw securing this bracket to the front of the keyboard frame and one securing it to the keyboard assembly.
- g. The short narrow bracket that secures the keyboard assembly to the side of the unit. There are two screws securing this bracket to the keyboard assembly.
- 8. It is best to do this step with two people. Watch out for sharp edges on the keyboard assembly. Lift the keyboard assembly out of the unit.
- 9. Remove the keyboard adapter board from the old keyboard assembly, and install it on the new keyboard assembly.
- 10. Place the new keyboard in the unit and replace the brackets in reverse order.
- 11. Replace the digital board.
- 12. Replace the analog board.
- 13. Replace the base pan.
- 14. Test the unit.

## SECTION

## F

## Replacing the Digital Jack Board

#### Removing

- 1. Remove all cables connected to the ASR-10, including the power cord.
- 2. Turn the unit upside-down and remove all the screws from the base and rear panel.
- 3. Remove the digital board (see Section A).
- 4. Remove the four (4) screws that hold the digital jack board to the I/O bracket.
- 5. Disconnect J10 20-pin ribbon cable from the digital jack board.

#### Installing

- 6. Insert jacks into the I/O bracket.
  - 7. Install the four (4) screws that hold the digital jack board to the I/O bracket.
  - 8. Reconnect J10 to the digital jack board, note that it is keyed.
  - 9. Install the digital board (see Section A).



### **Replacing the Analog Jack Board**

- 1. Remove all cables connected to the ASR-10, including the power cord.
- 2. Turn the unit upside-down and remove all the screws from the base and rear panel.
- 3. Remove the analog board (see Section B).
- 4. Remove cables from the analog jack board:

- a) J8 20-pin ribbon cable, and
- b) J7 10-pin ribbon cable.
- 5. Remove the four (4) screws that hold the analog jack board to the J/O bracket.
- 6. Lift the left end above the analog bracket and slide the jacks, pot, and switch out of holes in the J/O bracket.
- 7. Point the J7 corner of the board toward the keypad/display board and lift the analog jack bord out of the unit jacks first.
- 8. Slide the jack edge of the board into the proper holes on the I/O bracket.
- 9. Install the four (4) screws that hold the analog jack boar to the I/O bracket.
- 10. Attach J7 IO-pin ribbon cable and J8 20-pin ribbon cable to the analog jack board.
- 11. Install the analog board (see Section B).

## **Replacing the Disk Drive**

#### Removing

SECTION

- 1. Remove all cables connected to the ASR-10, including the power cord.
- 2. Turn the unit upside-down and remove all the screws from the base and rear panel.
- 3. Disconnect the 34-pin ribbon cable and the 4-pin (3-wire) power cable from the disk drive.
- 4. Remove the four (4) screws that hold the disk drive to the plastic wheel cover.
- **NOTE:** On early units, you may break the disk drive bezel when removing the disk drive from the unit. The wheel cover was modified on later units to prevent this.
  - 5. Carefully slide the disk drive toward the rear of the unit.
  - 6. Make sure the disk drive switches or jumpers are set properly (see Disk Drives, beginning of this manual).
    - 7. Slide the disk drive into the wheel cover until the mounting holes line up.
    - 8. Install the four screws that hold the disk drive to the wheel cover.
    - 9. Connect the 34-pin ribbon cable and the 4-pin (3-wire) power cable to the disk drive.



Installing

### **Replacing the Transformer**

Removing

- 1. Remove all cables connected to the ASR- 10, including the power cord.
- 2. Turn the unit upside-down and remove all the screws from the base and rear panel.
- 3. Using a scribe, disconnect transformer cables and wires from the power supply board:
  - a) J4 9-pin cable to the transformer,
  - b) T1 and T2 green transformer wires,
  - c) Wires to the power switch: T5 = orange, T6 = white, and T8 = blue, and

- d) T7 red wire to the line filter.
- 4. Remove the two (2) flat head screws from the line filter.
- 5. Pull the line filter through its hole in the I/O bracket to the outside of the unit. Let it hang by the wires. You should now be able to reach the transformer bracket screws.
- 6. Remove the four (4) #8 screws that hold the transformer bracket to the unit.
- 7. Remove the transformer and transformer bracket from the unit.

Installing

- 8. With the slotted holes of the transformer bracket toward the switch and line filter, install the transformer and bracket into the unit.
- 9. Install two screws into the holes closest to the keyboard first. Then install the other two screws that fasten the transformer bracket to the unit.
- 10. Reconnect the wires and cables to the power supply board (see 3 a-d).

11. Move the line filter back into place, and install the two (2) flat head phillips screws that hold it in place.

### **Replacing the Line Filter**

#### Removing

**SECTION** 

- 1. Remove all cables connected to the ASR-10, including the power cord.
  - 2. Turn the unit upside-down and remove all the screws from the base and rear panel.
  - **3.** Remove the three (3) wires connected to the back of the Filter, paying particular attention to the polarity.
  - 4. Remove the two (2) screws and nuts that secure the Filter to the case. Note that there are star washers on the inside only.

#### Installing

- 5. Install the new Line Filter from outside the case using the two screws, star washers and nuts.
  - 6. Reconnect the three wires to the Filter, again noting the proper polarity.

## **IMPORTANT!** Failure to connect the wires to their proper posts can lead to a potential shock hazard (see Figure 8).

7. Power up, test the unit, and attach the base pan.



## Installing and Removing the SCSI Board

Installing

- 1. Remove all cables connected to the ASR-10, including the power cord.
- 2. Turn the unit upside-down and remove all the screws from the base and rear panel.
- 3. Disconnect both ends of the 34-pin ribbon cable that connect the digital board (J6) to the analog board (J1).
- 4. Remove the two (2) KEPs nuts (nuts with star washers attached) that hold the SCSI opening bracket to the I/O bracket. The SCSI opening bracket is no longer needed.
- 5. Install the SCSI board between the analog board (4090017101) and the digital board (see Figure 19):
  - a) Install the two (2) plastic standoffs into the holes in the keyboard bracket, and
  - b) Install two (2) 6-32 screws into the mounting brackets. One on center stringer bracket and one on the right support bracket.
- 6. Connect the following cables:
  - a) A 34-pin ribbon cable: SCSI board J4 to edge analog board J 1,
  - b) A 34-pin ribbon cable: SCSI board J2 to edge of digital board J6, and
  - c) A 26-pin ribbon cable: SCSI board J3 to center of digital board J4.
- 7. Attach SCSI cable bracket to the I/O bracket using the two (2) KEPs nuts.
- 8. Attach the cable from the SCSI cable bracket to **J1** on the SCSI board.
- 9. Place an ohmmeter across R14 of the SCSI board (see Figure 19).
- 10. Verify that the resistance is between 1900% and 2 100% .



Figure 22 - SCSI Board Mounting

- 11. If it is less than 1900%, there is a total or partial short between analog and digital ground. Disconnect the 20-pin ribbon cable from J4 on the analog board.
  - a) If this fixes the problem, there is a problem with the tape insulation on the analog jack board mounting tab.
    - 1) Remove the analog board and analog jack board as described in Sections B and G.

- 2) Make sure that the insulation completely covers and slightly overhands the mounting tab.
- b) If disconnecting the 20-pin ribbon cable from J4 on the analog board doesn't fix the problem, there is a problem with the tape insulation on an analog board mounting location.
  - 1) Remove the analog board as described in Section B.
  - 2) Make sure that the tape insulation completely covers, and slightly overhangs, the analog board mounting locations.
- c) Replace the boards as described in Sections B and G.
- d) Verify that the resistance across R14 is between 1900% and 2100%.
- 12. Place the bottom plate on, but don't install any screws yet.
- 13. Turn the unit right side up. Turn it on and watch the display.
- 14. Verify that the display shows ENSONIQ ASR-10, then SCSI INSTALLED, then SEARCHING FOR SCSI DEVICE.
- 15. Turn the unit off and turn it upside down and replace allthe screws on the bottom plate and rear panel (use no more than 8 in/lbs of torque).



## **Replacing the Digital I/O Option Board**

Removing

1. Remove all cables connected to the ASR- 10, including the power cord.

- 2. Turn the unit upside down on a soft surface and remove all the screws from the base and rear panel. **Note** that you will have at least two different types of screws. Remove the bottom cover.
- 3. Make sure. that the EPROMs are version 1 SOB or higher. The two Operating System EPROMs, LOWER (U19) and UPPER (U22), are located in the center of the digital board (409001700X) near the OTTO chip.
- 4. With the jacks closest to you, find the four (4) holes in the keyboard bracket to the left of the digital board. The disk drive ribbon cable runs through this area and it is the area behind the SCSI board (see Figure 20).
- NOTE: On some units one of the two disk drive ribbon cable clamps may have been put on the keyboard bracket in this DI-10 mounting area. If the unit you are working on is like this, the ribbon cable clamp must be removed. A screwdriver will do the job, as the cable clamp is attached with double-sided foam tape. There is no need to replace the ribbon cable clamp. The DI-10 board will mount on top of the disk drive ribbon cable and hold it in place.
  - 5. Place the DI-10 board assembly over the holes in the position shown in Figure 20. Snap the DI-10 board standoffs into the keyboard bracket. Make sure that the plastic standoffs are fully seated in the holes.

Replacing ASR-I 0/88 Modules



Figure 23 • Installing a DI-10 Board into an ASR-10 Keyboard Unit

- **NOTE:** If you accidentally put the board on in the wrong way, it may be removed by pushing in the center tab of each plastic standoff. Do each comer one at a time, lifting the board just high enough to keep the plastic tab from relocking. When all four are done, the board can be lifted off and reseated in the proper direction.
  - 6. Connect one end of the 20-pin ribbon to the DI-10 board at J3.
  - 7. Feed the dual shielded cable through the slot in the metal work under the back (toward you) of the SCSI board mounting area.
  - 8. Plug the dual shielded cable into J1 of the DI-10 board and J9 of the digital jack board. Note that the connectors are keyed.
  - 9. Remove the mounting screw from the lower left hand comer of the digital board. This screw also holds in place a rounded cable clamp with a multi-conductor power cable going through it. Place the dual shielded cable into the cable clamp with the power cable. Reattach the cable clamp and digital board to the frame as it originally was.
  - 10. Make sure that the unit is working properly.

11. Turn the unit off and turn it upside down and replace all the screws on the bottom plate and rear panel (use **no more than 8 in/lbs of torque).** 

# SECTION

## Replacing the O.S. EPROMs

The ASR-10 operating system can be updated by replacing the O.S. EPROMs. Each ASR-10 has two Operating System EPROMs located on the digital board near the OTTO chip (U29).

- Removing 1. Remove all cables connected to the ASR-10, including the power cord.
  - 2. Turn the unit upside-down and remove all the screws from the base and rear panel.
- Installing

3. The two Operating System EPROMs, LOWER (U19) and UPPER (U22), are located in the center of the digital board next to the OTTO chip (see Figure 15). Carefully remove the two EPROMs and insert the replacement EPROMs into their respective sockets. Be sure the notch in each EPROM is facing away from the SIMM sockets.

## **IMPORTANT!** Make sure all audio cables are unplugged BEFORE turning the unit on. The first time you turn on the ASR-10 after updating the software, the unit may make a pop.

- 4. Check the software version by pressing the **Command** then Env 1.
- 5. Using the **right** or **left arrow** button, scroll until the display shows SOFTWARE INFORMATION.
- 6. Press Enter•Yes.
- 7. Press the **up arrow** button until the display shows **ROM=XX**. The version number should be the same as that printed on the label of the newly installed EPROMs.
- 8. Test the unit.
- 9. Replace all the screws on the bottom plate (use no more than 8 in/lbs of torque).

#### Replacing ASR- I 0/88 Modules

## **Replacing the Wheel Assembly**

Removing

SECTION

- 1. Remove all cables connected to the ASR-10, including the power cord.
  - 2. Turn the unit upside-down and remove all the screws from the base and rear panel.
  - 3. Disconnect the 6-pin cable from the patch select/wheel board (small board near the wheels).
  - 4. Remove the four (4) screws from the wheel brackets (2 from each bracket).
- NOTE: If the mounting posts for the wheel brackets are broken, call ENSONIQ for a new wheel cover that has the posts reinforced.
  - 5. Remove the three (3) screws from the patch select/wheel board.

Installing

- 6. Install the new patch select/wheel board using the three (3) screws (make sure the underlay and patch select buttons are in place).
- 7. Using two screws, install the new pitch wheel (with spring) into the slot closest to the endcap.
- 8. Using two screws, install the new mod wheel (no spring) into the other slot.
- 9. Connect the 6-pin cable to the patch select/wheel board.
- 10. Power up, test the unit, and attach the base pan.



Figure 24 • ASR-10R Exploded View



Removing Remove the twenty-five (25) screws that fasten the lid.

- 1. Remove the four (4) #8-32 machine screws and star washers from *each* side panel of the unit (the ones that could attach the mounting ears):
  - a) Four (4) #8-32 x 1/2" screws closest to front panel, and
  - b) Four (4) #8-32 x 3/8" screws.
- 2. Remove the thirteen (13) #6-32 SEMS machine screws from:
  - a) Two (2) on each side,
  - b) Five (5) across the back,
  - c) With front panel closest to you, on the left side, three (3) from heat sink bracket to chassis, and
  - d) One (1) above the disk drive (about an inch back from the front panel) that attaches the cover to the disk drive bracket.
- 3. Remove the four (4)  $\#6 \times 3/16''$  self-tapping screws that attach the lid to the front panel.
- 4. Carefully remove the lid from the unit.

#### **REATTACHING THE LID**

**IMPORTANT!** Be sure to install all screws with a hand screwdriver to avoid stripping the holes. ASR-10 Racks with serial numbers between 10000 and 10500, the rack ear screw PEMs (screw mounting standoffs) may fall inside the unit.

Installing

1. Install the thirteen (13) #6-32 SEMS machine screws:

- a) Nine (9) lid to chassis,
- b) One (1) above the disk drive (about an inch back from the front panel) that attaches the cover to the disk drive bracket, and
- c) Three (3) from heat sink bracket to chassis (with front panel closest to you, on the left side).
- 2. Install the four (4) #6 x 3/16" self-tapping screws on the top of the unit closest to the front panel.
- 3. Install the four (4) machine screws and star washers into **each** side of the unit (the ones that could attach the mounting ears):
  - a) Four (4)  $\#8-32 \times 1/2"$  screws closest to front panel, and
  - b) Four (4) #8-32 x 3/8" screws.



- Replacing the Rack Analog Board
- Remove all cables connected to the ASR-10 Rack, including the power cord.
- 2. Remove the lid (see Section A).
- 3. Remove the PCB Mounting Bracket:
  - a) Disconnect the 20-pin ribbon cable from JI on the digital board,
  - b) Disconnect the 34-pin ribbon cable from J10 on the digital board,
  - c) Disconnect the power cable from J2 of the digital board,
  - d) Remove the six (6) #6-32 x 1/4 SEMs from the rear of the bottom housing,
  - e) Slide the whole assembly toward the front panel,
  - f) Tilt the front of the PCB Mounting Bracket up and disconnect the 6-pin power cable from the analog board,
  - g) Disconnect the 26-pin ribbon cable from J1 on the SCSI board, and
  - h) Now you will be able to tilt the whole PCB Mounting Bracket so that the it is balancing on the jacks.
- 4. Remove the OEX-6sr board (see Section N).
- 5. Disconnect the following cables from the analog board:
  - a) J4, 20-pin ribbon,
  - b) J 1, 34-pin ribbon, and
  - c) J2, 10-pin ribbon.
- 6. Remove the four (4) 6-32 SEMs from the analog board heatsink.
- 7. Pop the analog board from the plastic standoffs by squeezing standoffs with needlenose pliers.
- Installing 8. Snap new analog board onto plastic standoffs.

**NOTE:** You may want to use a drop of Loctite screws that hold the circuit boards if nylock screws are not used (see Mechanical Issues).

- 9. Install the four (4) SEMs into the analog board heatsink.
- 10. Reconnect the cables (see step 5).
- 11. Install OEX-6sr board (see Section N).
- 12. Install the PCB Mounting Bracket:
  - a) Connect the 26-pin rear panel connector cable into J1 of the SCSI board,
  - b) Slide entire assembly toward the back of the unit. NOTE: Make sure the tabs on the power supply heat sink bracket slide into the slots on the bottom of the PCB Mounting Bracket,
  - c) Slide all jacks into the holes in the rear panel,
  - d) Reconnect all cables, and
  - e) Install the six (6) #6-32 x 1/4 SEMs to the rear panel to PCB Mounting Bracket.
- 13. Power up, test the unit, and reattach the lid (see Section A).

## SECTION

## **Replacing the Rack Power Supply Board**

- Removing 1. Remove all cables connected to the ASR-10 Rack, including the power cord.
  - 2. Remove the lid (see Section A).
  - 3. Remove the PCB Mounting Bracket:
    - a) Disconnect the 20-pin ribbon cable from J1 on the digital board,
    - b) Disconnect the 34-pin ribbon cable from J10 on the digital board,
    - c) . Disconnect the power cable from  $\ensuremath{J2}$  of the digital board,
    - d) Remove the six (6) #6-32 x 1/4 SEMs from the rear of the bottom housing,
    - e) Slide the whole assembly toward the front panel,
    - f) Tilt the front of the PCB Mounting Bracket up and disconnect the 6-pin power cable from the analog board,
    - g) Disconnect the 26-pin ribbon cable from J1 on the SCSI board, and
    - h) Now you will be able to tilt the whole PCB Mounting Bracket so that the it is balancing on the jacks.
  - 4. Disconnect the 9-pin cable (J4), the 6-pin cable (J3), and two 7-pin cables (J2, and X1 or J1) from the power supply board. Note that these cables are keyed.

## **IMPORTANT!** The connectors have a high retention force. Please use a scribe, screwdriver, or similar tool to remove it (see p. 4). Do not pull on the wires!

- 5. Disconnect the following wires from the transformer board:
  - a) Green Transformer wires from T1 and T2, and
  - b) Power Switch wires from T7 (red), T8 (blue), T6 (white), and T5 (orange).
- 6. Remove the two (2) 6-32 x 1/4 SEM screws from the front heatsink to the bottom chassis.
- 7. With the front panel closest to you, slide the board to the right and then toward you and out.
- Installing 8. Insert the replacement power supply board by placing the rear heatsink tabs into the bracket slots.

## *NOTE:* You may want to use a drop of Loctite screws that hold the circuit boards if nylock screws are not used (see Mechanical Issues).

- 9. Reinstall the power supply screws. Carefully reconnect the four cables and six wires, paying particular attention to the alignment of pins and connectors.
- 10. Install the PCB Mounting Bracket:
  - a) Connect the 26-pin rear panel connector cable into J1 of the SCSI board,
  - b) Slide entire assembly toward the back of the unit. NOTE: Make sure the tabs on the power supply heat sink bracket slide into the slots on the bottom of the PCB Mounting Bracket,
  - c) Slide all jacks into the holes in the rear panel,
  - d) Reconnect all cables, and
  - e) Install the six (6) #6-32 x 1/4 SEMs to the rear panel to PCB Mounting Bracket.
- 11. Power up, test the unit, and reattach the lid (see Section A).



## Replacing the Rack Keypad/Display Board

#### Removing

Installing

- 1. Remove all cables connected to the ASR-10 Rack, including the power cord.
- 2. Remove the lid (see Section A).
- 3. Remove the two (2) slider knobs from the front panel.
- 4. Carefully tip the unit onto its rear panel. Remove the four (4) self-tapping screws from the bottom of the unit closest to the control panel.
- 5. Remove the one (1) machine screw from the bottom of the unit located about 2" back from . the control panel (this screw goes through the disk drive mounting bracket inside the unit).
- 6. Remove the following cables:
  - a) J10 from the main digital board to the disk drive,
  - b) 7-pin connector on keypad, and
  - c) 24-pin cable on the left side of keypad.
- 7. Carefully slide the front panel assembly toward you. If you are careful, you don't have to remove the headphone jack nor disconnect the wires from the power switch.
- 8. Remove the KPC simulator board (see Section E).
- 9. Place the control panel face down on a soft surface. Remove the nine (9) screws that attach the keypad/display board to the control panel.
- 10. Install the new keypad/display board onto the new control panel using the nine screws.
  - 11. Reconnect the 20-pin ribbon cable to the KPC simulator board before sliding the new assembly into place (make sure the striped side of the ribbon cable is on pin 1).

## **IMPORTANT!** Reconnect the 20-pin ribbon cable to the KPC simulator board before sliding the new assembly into place. Be sure to install all screws with a hand screwdriver to avoid stripping the holes.

- 12. Install the six (6)  $\#6 \times 3/16$  screws on the bottom of the unit closest to the control panel.
- 13. Install the one (1) machine screw from the bottom of the unit located about 1" back from the control panel (this screw goes through the disk drive mounting bracket inside the unit).14. Decrement that the unit and restards the lid (see Section A)
- 14. Power up, test the unit, and reattach the lid (see Section A).



## Replacing the Rack KPC Simulator Board

Remove all cables connected to the ASR-10 Rack, including the power cord.

- 2. Remove the lid (see Section A).
- 3. Disconnect the 20-pin ribbon cable from the KPC simulator board.
- 4. Pop the KPC simulator board from the four white standoffs by squeezing the standoffs. If this is difficult, you can remove the front panel (see Section D).
- 5. Install the new KPC simulator board onto the standoffs making sure the side of the board with the 20-pin connector is closest to the base of the unit.
  - 6. Connect the 20-pin ribbon cable making sure that the striped side is on pin 1.
  - 7. Reinstall the front panel (see Section D).
  - 8. Power up, test the unit, and reattach the lid (see Section A).



Installing

## Replacing the Rack Digital Jack Board

#### Removing 1. Remove all cables connected to the ASR-10 Rack, including the power cord.

- 2. Remove the lid (see Section A). The digital jack board (17201) is on top of the PCB Mounting Bracket.
- 3. Disconnect the 20-pin ribbon cable from J10 of the digital Jack board.
- 4. Remove the four (4) 6-32 machine screws that hold the digital jack board to the PCB Mounting Bracket and remove the board from the unit.
- Installing 5. Place the board into the unit lining up jacks and holes on the rear panel.

## *NOTE:* You may want to use a drop of Loctite screws that hold the circuit boards if nylock screws are not used (see Mechanical Issues).

- 6. Install the four (4) 643 machine screws that attach the digital jack board to the PCB Mounting Bracket.
- 7. Connect the 20-pin ribbon cable from digital board J5 to digital jack board J3. NOTE: the red connector tab must go into the hole through the jack board.



## **Replacing the Rack Analog Jack Board**

Removing

- 1. Remove all cables connected to the ASR- 10 Rack, including the power cord.
- 2. Remove the lid (see Section A).
- 3. Remove the PCB Mounting Bracket (see Section 0).
- 4. Remove the OEX-6sr board (see Section N).

- 5. Disconnect 20-pin ribbon cable from J8 of the analog jack board:
- 6. Remove the four (4) 6-32 machine screws that hold the board to the PCB Mounting Bracket tabs, and remove the board from the unit.

Installing 7. Insert the jacks and pot into the holes on the rear panel.

**NOTE:** You may want to use a drop of Loctite screws that hold the circuit boards if nylock screws are not used (see Mechanical Issues).

- 8. Install the four (4) machine screws that hold the board to the PCB Mounting Bracket.
- 9. Connect the 20-pin ribbon cable to J8 of the analog jack board. NOTE: The tab on the red connector goes into the hole on the analog jack board.
- 10. Install the OEX-6sr board (see Section N).
- 11. Install the Main PCB Bracket (see Section 0).
- 12. Reattach the lid (see Section A).



Installing

## Replacing the Rack Disk Drive

Removing 1. Remove all cables connected to the ASR-10 Rack, including the power cord.

- 2. Remove the lid (see Section A). Remove the front panel (see Section D).
- 3. Disconnect the two cables from the disk drive, paying particular attention to the polarity (see p. 1, the disk drive).
- 4.. Remove the four (4) screws that attach the disk drive mounting brackets to the control panel.
- 5. Remove the four (4) screws that attach the mounting brackets to the disk drive.
- 6. Immediately place the defective drive into the anti-static bag that the new drive came in.
- 7. Make sure the disk drive switches or jumpers are set properly (see Disk Drives, beginning of this manual).
  - 8. Attach the mounting brackets to the new disk drive using the four screws.

## **IMPORTANT!** Be sure to install all screws into the control panel with a hand screw driver to avoid stripping the holes.

- 9. Attach the mounting brackets to the front panel trying to use the same holes.
- 10. Attach the front panel to the base (see Section D).
- 11. Connect the two cables, paying particular attention to the alignment of pins and connectors.
- 12. Power up, test the unit, and reattach the lid (see Section A).



SECTIO	N Replacing the Rack SCSI Board
Removing	<ol> <li>Remove all cables connected to the ASR- 10 Rack, including the power cord.</li> <li>Remove the lid (see Section A).</li> <li>Remove the PCB Mounting Bracket (see Section 0).</li> <li>Disconnect the following cables from the SCSI board (16901):         <ul> <li>a) 34-pin ribbon cables from J2 and J4, and</li> <li>b) 26-pin ribbon cables from J1 and J3.</li> </ul> </li> <li>Pop the SCSI board from the four white standoffs by squeezing standoffs with needlenose pliers</li> </ol>
Installing	<ol> <li>Pop new SCSI board onto four white standoffs.</li> <li>Attach the cables listed above in step 4.</li> <li>Install the PCB Mounting Bracket (see Section 0).</li> <li>Power up, test the unit, and reattach the lid (see Section A).</li> </ol>
SECTIO	N Replacing the Rack Digital I/O Option Board
Removing	<ol> <li>Remove all cables connected to the ASR-10 Rack, including the power cord.</li> <li>Remove the lid (see Section A).</li> <li>Make sure that the EPROMs are version 1 SOB or higher. The two Operating System EPROMs, LOWER (U19) and UPPER (U22), are located in the center of the digital board (409001700X) near the OTTO chip.</li> <li>You will be installing the DI-10 board onto the under side of the PCB Mounting Bracket. Remove the PCB Mounting Bracket (see Section 0).</li> <li>Find the four holes in the center of the underside of the PCB Mounting Bracket.</li> <li>Snap the DI-10 board assembly (board with insulator and four plastic standoffs attached) into the four holes, see Figure 21. Make sure it is oriented such that both connectors on the DI-10 board are toward the SCSI board. Support the other side of the PCB Mounting Bracket while installing the DI-10 board.</li> </ol>

*NOTE:* If you accidentally put the board on in the wrong way, it may be removed by pushing in the center tab of each plastic standoff. Do each comer one at a time, lifting the board just high enough to keep the plastic tab from relocking. When all four are done, the board can be lifted off and reseated in the proper direction.



Figure 25 • Top Side of the ASR-10 Rack PCB Mounting Bracket

- 6. Connect the 20-pin ribbon to J3 of the DI-10 board (single bend end) and the other side to J9 on the digital board (double bend end).
- 7. Plug one end of the dual shielded cable onto J1 on the DI-10 board. This connector is keyed so it will only go on one way.
- 8. Run the cable down between the DI-10 and SCSI boards. Then turn the cable so that it runs between the SCSI and analog jack board. Bring the cable up over the cutout on the PCB Mounting Bracket to the top side of said bracket.
- 9. Plug the free end of the dual shielded cable onto J6 of the digital jack board located on the top side of the PCB Mounting Bracket. This connector is keyed so it will only go on one way.



Figure 26 - Installing a DI-10 Board into an ASR-10 Rack Unit



## **Replacing the Rack O.S. EPROMs**

3. Remove the lid (see Section A). 3. The two Operating System EPROMs, LOWER (U19) and UPPER (U22), are located in the center of the digital board next to the OTTO chip (see Figure 15). Carefully remove the two EPROMs and insert the replacement EPROMs into their respective sockets. Be sure the notch in each EPROM is facing away from the SIMM sockets.

#### IMPORTANT! Make sure all audio cables are unplugged BEFORE turning the unit on. The first time you turn on the ASR-10 after updating the software, the unit may make a pop.

- 4. Check the software version by pressing the **Command** then **Env 1**.
- 5. Using the **right** or **left arrow** button, scroll until the display shows SOFTWARE INFORMATION.
- 6. Press Enter-Yes.
- 7. Press the up arrow button until the display show ROM=XX. The version number should be the same as that printed on the label of the newly installed EPROMs.
- 8. Test the unit. Replace all the screws on the bottom plate (use no more than 8 in/lbs of torque).



## Replacing the Rack OEX-6sr Board

- 1. Remove all cables connected to the ASR-10 Rack, including the power cord.
- 2. Remove the lid (see Section A).
- 3. Remove the PCB Mounting Bracket (see Section 0).
- 4. Remove the four (4) #6-32 screws from the OEX-6sr board.
- 5. Pop the OEX-6sr board from the two white standoffs by squeezing the standoffs.
- 6. Remove J2, 10-pin ribbon cable from the OEX-6sr board.
- 7. Remove the OEX-6sr board from the unit.

Installing

- 8. Reconnect the ribbon cable from the main board making sure that the striped side is on pin 1.
- 9. With the new OEX-6sr board tilted on a slight angle, insert the jacks into the holes in the rear panel and snap the board onto the standoffs.
- 10. Install the four (4) screws that hold the OEX-6sr board to the PCB Mounting Bracket.
- 11. Install the PCB Mounting Bracket (see Section 0).
- 12. Power up, test the unit, and reattach the lid (see Section A).

SECTIO	v
0	Replacing the PCB Mounting Bracket
Removing	<ol> <li>Remove all cables connected to the ASR-10 Rack, including the power cord.</li> <li>Remove the lid (see Section A).</li> <li>Disconnect the 20-pin ribbon cable from J1 of the digital board.</li> <li>Disconnect the 34-pin ribbon cable from J10 of the digital board.</li> <li>Disconnect the 20-pin ribbon cable from the J7 location of the digital board. Use caution as this connector is beneath the cable going to J4 at the center of digital board.</li> <li>Turn the unit around so that the jacks are closest to you and remove the six (6) #6-32 x 1/4 SEM (screw with a star washer attached) screws from the back panel of the bottom housing.</li> <li>Turn the unit around so that the front panel is closest to you. Carefully, so that it doesn't</li> </ol>
	<ul> <li>9. Full the difference of the PCB mounting bracket to ward the front panel.</li> <li>8. Tilt the front of the PCB Mounting Bracket up and disconnect the 7-pin power cable from J2 of the digital board.</li> <li>9. Lift up the front end (side closest to the front panel) of the PCB Mounting Bracket to remove the keyed 6-pin power cable from J3 on the analog board. It is on the underside of the PCB Mounting Bracket in the same area and the 7-pin power cable to the digital board.</li> <li>10. Now you will be able to tilt the PCB Mounting Bracket to an upright position, so that it is sitting on the jacks. It helps to lift slightly the jack end of the PCB Mounting Bracket first, then the front end</li> </ul>
Installing	<ol> <li>Tilt the PCB Mounting Bracket forward so that the power cables disconnected in steps 8 and 9 can be reattached. Connect the 6-pin power cable to J3 on the analog board (underside of PCB Mounting Bracket). Connect the 7-pin power cable to J2 on the digital board (top of PCB Mounting Bracket). Note that these connectors are keyed.</li> <li>Slide entire assembly toward the back of the unit. NOTE: Make sure the tabs on the power supply heat sink bracket slide into the slots on the bottom of the PCB Mounting Bracket.</li> <li>Set the PCB Mounting Bracket flat and slide it back such that the slots on the underside of the bracket lock in and the jacks go through the holes in the back of the unit. You can check to see if the slots are locket in by trying to lift the front of the PCB Mounting Bracket. It shouldn't lift up. Slide all jacks into the holes in the rear panel.</li> </ol>
NOTE:	If the jacks don't align properly, partially insert a small screwdriver into the problem jack and wiggle it into its rear panel hole.
	<ul> <li>14. Install the six (6) #6-32 x 1/4 SEMs into the rear panel of the unit to hold the PCB Mounting Bracket in place.</li> <li>15. Reconnect all cables (see Figure 20): <ul> <li>a) Connect the 34-pin disk drive ribbon cable to J10 of the digital board;</li> </ul> </li> </ul>

- b) Connect the display cable to J1 of the digital board;
- c) Connect the KPC simulator cable to J7 of the digital board. Use caution as this connector is beneath the cable going to J4 (center of board).

#### Important Information about SIMMs

#### An important Note About Electrostatic Discharge

SIMMs are susceptible to Electrostatic Discharge (ESD) commonly known as "static." Electrostatic Discharge can destroy or damage SIMMs. To minimize the possibility of causing ESD damage, here are some procedures you can follow when installing SIMMs:

- 1) Before installing SIMMs, you should be grounded by using a ground strap to discharge any static electric charge built up on your body. The ground strap attaches to your wrist and a ground source allowing your hands to be free to work.
- 2) Avoid any unnecessary movement, such as scuffing your feet when handling SIMMs, since most movement can generate additional charges of static electricity.
- 3) Minimize the handling of the SIMMs. Keep them in their static free packages until needed. Only transport or store the SIMMs in their protective packages.
- 4) When handling the SIMMs, avoid touching the connector pins. Try to handle the SIMMs by the edges only.

\*Although this information is accurate at the time of this printing, memory technology is one of the most rapidly changing technologies in digital electronics. Because of this, the information printed here is subject to change.

#### What is a SIMM?

*SIMM* is an acronym which stands for Single In-line Memory Module. SIMMs have become the industry standard used by most computers (both IBM and Mac compatible) to expand the computer's memory. Because of this, SIMMs are readily available in most computer software stores, and from mail order organizations. The ASR-10 memory, like a computer, is also expanded using SIMMs.



Figure 27 - SIMM Layout

#### What SIMMs to Use

The ASR-10 and ASR-88 mainboard has been redesigned to change the type of SIMMs that can be used, and the way that you install the SIMMs. The new mainboard is used starting from the following serial numbers:

ASR-10 -	20677
ASR-1 ORack -	014567
ASR- 10 w/SCSI •	13126
ASR-88 -	all units

Note: It is possible that your unit has a different rev board than these cutoffs suggest, due to a repair or other circumstance. Be sure to check it against the diagrams in this section to **confirm** which rev board you have.

#### What Changed?

The newer board can accept 2 chip and 8 chip memory parts. The older board can only use the 8 chip parts. Since the 2 chip parts are becoming more common (and possibly less expensive) we redesigned the board to allow you to use them.



#### **Purchasing SIMMs For Your Customer**

Here is some important information you should know about purchasing the *proper SIMMs*, and questions you should ask when ordering SIMMs:

#### How many pins?

The ASR was designed to use 30-pin SIMMs.

#### What parity type?

Im x 8 or 4m x 8 (Macintosh) non-parity SIMMs (not Im x 9 or 4m x 9 parity SIMMs). These are the only type of SIMMs that will work with the ASR. Do not use parity SIMMs (designed for IBM PC compatibles). They will not operate properly, and may damage the ASR.
### Are they DRAM SIMMs?

When adding memory, only install DRAM SIMMs in the expansion slots. The ASR will not accept static RAM or ROMs.

#### How Many DRAM Chips (New Rev)?

It doesn't matter how many (what size) DRAM chips are on the SIMM. The 1 MegaByte SIMMs can be based on either 1 Megabit (8 chips) or 4 Megabit ( 2 chips) DRAM chips and the 4 MegaByte SIMMs can be based on either 4 Megabit (8 chips) or 16 Megabit (2 chips) DRAM chips. You can choose to use two of the 8 chip parts and two of the 2 chip parts if desired.

It is not possible to mix 1 MegaByte and 4 MegaByte SIMM in a new Rev ASR board.

### How Many DRAM Chips (Old Rev)?

The old rev board can only use 8 chip parts for either the 1 MegaByte and the 4 MegaByte SIMMs. You can mix the 1 Megbyte and 4 Megabyte SIMMs, as long as they are used in pairs (two of each).

#### Are the DRAMs all on one side of the SIMM?

Use SIMMs with DRAMs all on one side. DRAMs on both sides of the SIMM may not fit and therefore will not operate properly, and may cause damage to the ASR. Note that T.S.O.P. SIMMs (chips on both sides) will work with the ASR because the chips are very thin.

#### Are they Composite SIMMs?

Do not use Composite SIMMs. They will not operate properly with an ASR.

#### What is the Access Speed of the SIMMs?

We recommend using SIMMs with an access speed of 80 nanoseconds or faster.

#### **Internal Memory**

As it comes out of the box, the ASR-10 contains 2 MegaBytes or 1 MegaWord of internal memory (a *word* is one single sample, or 16 bits). That's enough for 31.5 (mono) or 15.75 (stereo) seconds of sampling at a 29.8 KHz sample rate, or about 400,000 notes of sequencer memory.

This internal memory is shared by sounds and the sequencer. The memory is distributed *dynamically* between instruments and sequences, which means that the more sounds you have in memory, the less sequencer memory you have, and vice versa.

## Expanding the ASR-10 Memory

If you want to expand the memory, the ASR-10 can address up to 16 MegaBytes/8 MegaWords, using industry standard  $\lim x 8$  or  $4 \mod x 8$  non-parity SIMMs. There are four different memory allocations, as shown below:

SIMMS	1 m x 8 (standard)	1m x 8	4m x 8	4m x 8
# of SIMMS Used	two	four	two	four
Mega Bytes	2	4	8	16
Mega Words	1	2	4	8
Blocks	3,600'	7700*	15900'	31250'

. Actual block count may vary due to different O.S. Versions.

## Accessing SIMMs (new Rev board)

To access the SIMMs an ASR-10 keyboard, *make sure all cables, especially the power cable, are unplugged from the ASR-IO.* Turn the unit upside down on a soft surface with the keys facing away from you. Remove the two screws holding the trap door and remove the trap door from the bottom of the ASR-10. On an ASR-10 Rack access is gained by removing the entire top case. As it comes from the factory, the ASR-10 will look like this underneath the trap door:



Figure 29 - SIMM Access on the new Rev Board

You will notice that there are two slots with SIMMs installed, and two slots that are empty. These empty slots are called Expansion SIMM Slots, and are used for installing additional SIMMs (when expanding the memory). Directly above the Standard SIMM Slots, you will find the Memory Expansion Jumper, and a pair of SIMM Size Jumpers.

## About the Memory Expansion Jumper

The Memory Expansion Jumper allows you to access the information in the Expansion SIMM Slots. It must be moved to the EXP (Expansion) pins in order for any SIMMs plugged into the expansion slots to be recognized. If you *do not* have any SIMMs plugged into the Expansion slots, the Memory Expansion Jumper must be installed on the STD (Standard) pins, or the ASR-10 will not boot up (display will be blank).

## About the SIMM Size Jumpers

The SIMM Size Jumpers determines whether the ASR-10 will recognize 1MegaByte or 4MegaByte SIMMs. Both jumpers must be set to the same value (i.e., either both 1M, or both 4M). The ASR-10 will not work properly if one is set to 4M and the other to 1M.

## Installing SIMMs (new Rev board)

Memory is user installable in 2, 4, 8, and 16 MegaByte configurations, with 1 and 4 MegaByte SIMMs. There are only four possible memory configurations available on the ASR-10, as shown in the diagram:



Figure 30 - THESE ARE THE ONLY CONFIGURATIONS THAT WILL WORK PROPERLY!

## Accessing SIMMs (old Rev board)

To access the SIMMs an ASR-10 keyboard, *make sure all cables, especially the power cable, are unplugged from the ASR-10.* Turn the unit upside down on a soft surface with the keys facing away from you. Remove the two screws holding the trap door and remove the trap door from the bottom of the ASR-10. On an ASR-10 Rack access is gained by removing the entire top case. As it comes from the factory, the ASR-10 will look like this underneath the trap door:



You will notice that there are two slots with SIMMs installed, and two slots that are empty. These empty slots are called Expansion SIMM Slots, and are used for adding additional SIMMs (when expanding the memory). Directly above the Standard SIMM Slots, you will find the Memory Expansion Jumper.

## About the Memory Expansion Jumper

The Memory Expansion Jumper allows you to access the information in the Expansion SIMM Slots. It must be moved to the EXP (Expansion) pins in order for any SIMMs plugged into the expansion slots to be recognized. If you do not have any SIMMs plugged into the Expansion slots, the Memory Expansion Jumper must be installed on the STD (Standard) pins, or the ASR-10 will not boot up (display will be blank).

## Installing SIMMs (Old Rev Board)

Memory is user-installable in 1, 2, 4, 5, and 8 MegaWord configurations, with 1 and 4 MegaByte SIMMs, as shown below. There are only five possible memory configurations available on the ASR-10, as shown in the diagram:



Figure 32 - THESE ARE THE ONLY CONFIGURATIONS THAT WILL WORK PROPERLY!

## About the SIMM Socket

The SIMM socket uses the pins on the end of the latching posts to hold the SIMM in place. The alignment notch on the SIMM prevents it from being installed backwards. Once installed, the retaining posts hold the SIMM in place securely, prevent it from dropping out of the socket.



## To Remove a SIMM from a SIMM Socket:



- *Carefully* spread open the retaining posts found on each end of the SIMM. Only spread the posts as far apart as needed to clear the board; these posts can easily break if too much force is applied. If broken, it will be very difficult to secure a new SIMM back into that socket. We suggest spreading one post at a time; that way it's easier to control the amount of pressure being applied to remove the SIMM.
- Once the retaining posts are out of the way, tilt the SIMM toward you, and lift up and out of the socket.

## To Install a SIMM into a SIMM Socket:



## SIMM Installation - Side View

- Place the connector edge of the SIMM into the SIMM Socket, pressing down slightly. The latching holes on each end of the SIMM will line up with the latching posts when the SIMM is seated properly.
- Tilt the SIMM back into the socket until the retaining posts snap in front of the SIMM. A properly installed SIMM should look like this:



• Reinstall the trap door. To verify that you've expanded your memory correctly, after powering up the ASR-10, press *Edit*, then *System*•*MIDI* and scroll until the display shows FREE SYSTEM BLOCKS= (expanded memory amount in blocks). See the chart at the begining of this section for the proper number of blocks for each configuration.

## **SCSI** Information

**SCSI Cables** • SCSI cables are available from computer stores in a price range from about \$12 to \$50. Usually the less expensive cables cut comers on materials and they may become unreliable. It is worth the extra money to purchase a good SCSI cable. Most SCSI drives come with a 25-pin to 50-pin cable.

**Cramolin** - We recommend using Cramolin Red on SCSI cable connections. It is a continuity enhancer that makes connections more reliable. It costs about \$20 for a 2 oz. bottle, but it's worth it!

Termination - SCSI drive must supply its own termination power.

Termination is a very important factor especially when you consider all the different units in your SCSI setup with different power supply sources. The Macintosh computers that don't have hard drives also don't have termination. Hard drive and computer power supplies introduce noise into a system and this noise confuses the SCSI software. The SCSI software gets confused because it can't tell what's noise, what is a "1" or what is a "0". Termination filters out this noise so the software can do its job.

**SCSI Terminators** - The SCSI terminator is simply a resistor network on each SCSI signal on the SCSI bus. The terminator prevents reflection or ringing on the signal lines, allowing reliable high speed data transfers.

Warning! A system configuration (two or more SCSI storage devices) must have two terminators. Damage can result if more than two terminators are present.

The terminator is either external or internal. The external terminator resembles two 50-pin SCSI connectors mounted back to back and encased in plastic. It is plugged into the SCSI connector of the device and then the' SCSI cable is plugged into the terminator. The internal terminator is simply the resistor network, typically as resistor packs on the SCSI device controller circuit board. The documentation that accompanies the SCSI device usually describes the procedures required for installation and removal of terminators. The SCSI installed in the ASR-10 Rack (or the SP-3 SCSI Kit for the ASR-10 keyboard unit) contains internal termination via removable resistor packs (do not remove the resistor packs unless directed by the ENSONIQ Customer Service). Note that the ASR-10 supplies power to its own terminator only. Therefore, any SCSI storage devices used with the ASR-10 must supply power to the SCSI bus.

Error Messages that may appear while you are using the ASR-10 with SCSI

UNCONNECTED SCSI DEV	A SCSI device that was detected by the ASR-10 at <b>bootup</b> is no longer connected or turned on.
• What to do:	Check your SCSI connections. If your SCSI drive has a changeable ID number, make sure it matches the SCSI device number you have chosen in the CHANGE STORAGE DEVICE command.
INVALID LOAD DEVICE	No SCSI device with this ID was connected to the network when the ASR- 10 booted up.
• What to do:	Use the CHANGE STORAGE DEVICE Command to verify that you are using the correct SCSI device number.

NOT AN EPS SCSI DEV	The SCSI device selected is not an ASR-10 formatted storage device, and cannot be used by the ASR-10, or a non-ENSONIQ CD ROM is loaded in a connected CD ROM drive.	
• What to do:	You may choose to reformat the SCSI drive for use with the ASR-10. Use caution, as this will erase all previously saved data on the SCSI drive. The CD will work if it is the proper Roland or Akai format.	
DISK HAS BEEN CHANGED '	The disk (or cartridge) has been ejected from the drive since the last time the drive was accessed by the ASR-10. Reinsert the disk or cartridge, press <b>Load</b> , then <b>Instrument</b> , and continue.	
DISK DRIVE NOT READY	This message usually occurs when the ASR-10 is trying to access the floppy drive or a removable SCSI drive when there is no disk or cartridge in the drive.	
• What to do:	If this message occurs, insert a floppy disk or cartridge in the drive, then use the CHANGE STORAGE DEVICE Command to select the appropriate SCSI ID number (or press <b>Load</b> , then <b>Instrument</b> ). This event may take place because of improperly saved files. Refer to the section on Transferring Banks from a Floppy Disk to a SCSI Drive in the ASR-10 SCSI manual.	
DRIVE NOT RESPONDING	If encountered while using a SCSI storage device, this error may indicate a problem with your SCSI cables. The cable from the ASR- 10 to the storage device may be too long, or the system may not have proper termination.	
• whattodo:	cables. Make sure you have the proper termination. If this message appears repeatedly while files are being saved to the disk, then it is likely that you are invisibly losing sectors of your disk. Correct the problem before continuing to use the disk.	

The main problems that you are likely to encounter are the hard disk problems described above and cable problems. These are some additional recommendations that may eliminate many problems:

- Use the shortest cable possible when connecting SCSI storage devices.
- . Be sure to use proper termination, refer to the SCSI Terminators section of the ASR-10 SCSI manual.
- If you need to use an extension cable between your ASR-10 and your SCSI storage device(s), use high quality shielded SCSI extension cables only. You should be careful to avoid running SCSI cables across power cables and other sources of powerful electromagnetic fields.
- It is required that the SCSI storage device supply power to the internal termination in the ASR-10. Most SCSI storage devices we have tested do provide power to the SCSI bus. Check your SCSI storage device manual for further information.
- Some SCSI storage devices may have their device ID number set internally. The ASR-10's device ID is always 3. Refer to the SCSI storage device's manual or manufacturer for more information. Remember, most of the problems we encounter are with cabling or with systems that are not terminated properly. If you encounter a problem, make sure you have checked these things carefully before assuming that your ASR- 10, SP-3 or your SCSI storage device are at fault.

# **Digital I/O Information**

The ASR-10 must have O.S. EPROMs version 1.50B or higher for an optional DI-10 Digital I/O Interface board to work.

The optional DI-10 Digital I/O Interface board (S/PDIF) allows the customer to move sound data directly into or out of the ASR-10 without going through additional A/D or D/A conversion. It provides direct Digital Input and Output connection to and from the ASR-10 using RCA-type connectors. It also can provide direct 44.1 kHz digital audio output of the Main Output mix when the current effect uses a 44.1 kHz sample rate. The Digital Input can be used for direct digital sampling from an external digital audio source at 44.1 or 48 kHz. The Digital Input and Output conforms to the S/PDIF standard.

**Note:** If you wish to record the 44.1 kHz digital output of the ASR-10 to a DAT recorder, the DAT recorder must be able to record from its digital input at 44.1 kHz. Some older/consumer DAT recorders do not record at 44.1 kHz as a copy protection scheme: these DAT recorders will not record the ASR- 10's 44.1 kHz digital output.

## To check to make sure the unit sees the DI-10 board

- 1. Position the unit so that you can see the display, and turn it on.
- 2. Insert the ASR-10 O.S. disk provided with this kit into the disk drive.
- 3. After the unit boots up, press Sample. The display should show REC SRC=INPUTDRY LEFT
- 4. Press the left arrow button to move the cursor under INPUTDRY.
- 5. Move the **data entry slider** all the way up and make sure that the display shows REC SRC=<u>DIGITAL LEFT</u>. If it doesn't, turn the unit off and check your cable connections.

## Using and Troubleshooting the Digital Output

When the current system sample rate (as determined by the current effect algorithm) is 44.1 kHz, the Digital Output jack will provide direct 44.1 kHz digital audio output of the MAIN-OUT mix (voices routed to BUS1, 2, or 3). Any voices routed to the AUX 1, 2, or 3 busses will not be sent to the Digital Output. Note that when the current effect algorithm uses a 30 kHz sample rate, the Digital Output is disabled.

To find the sample rate of the currently selected effect **algorithm**, press **the FX Select•FX Bypass** button, followed by **the Left Arrow** button. The display will read either 23 VOICES AT 44 KHZ or 3 1 VOICES AT 30 KHZ.

A common use for the Digital Output is to mix-down sequences/songs to a DAT recorder equipped with a "coaxial" RCA-type S/PDIF digital input jack. Here's how:

- Connect the ASR-10 Digital I/O Output jack to the S/PDIF digital input jack of a DAT recorder, using a single RCA-type cable.
- Press the FX **Select•FX Bypass** button. Using the data entry controls, set the current effect to one that uses a 44.1 kHz sample rate.
- Set up the DAT recorder (using the instructions that came with the DAT machine) to record the sequence/song. The DAT recorder must be set to SP (standard play) 44.1 kHz.
- Press Record on the DAT recorder, then press the **Play** button on the ASR-10.
- When the sequence/song is finished playing, press the **Stop** buttons on both the ASR-10 and the DAT recorder.

# **OEX-6sr** Information

The OEX-6sr is a multi-function digital device that adds six individual outputs or three additional pairs of stereo outputs to an ASR-10 Keyboard or EPS-16 PLUS keyboard. The OEX-6sr comes standard on the ASR- 10 Rack. The OEX-6sr enhances the capabilities and flexibility of the ASR- 10/EPS- 16 PLUS.

The power of the OEX-6sr Output Expander lies in its unique configuration: six individual outputs or three stereo pairs (AUX 1, AUX 2, AUX 3). The addition of these outputs allows you to route separate signals for independent processing, or isolate parts for click or monitoring references. Even individual WaveSamples within an instrument (for instance, the snare and kick drum from a drum kit) can be sent to different outputs for discrete external effects processing (such as with the ENSONIQ DP/4 Parallel Effects Processor). The design of this product resulted from customer requests for a multi-purpose output device that could be configured with stereo outputs and/or individual outputs.

**IMPORTANT!** Because the OEX-6sr is a digital device, no audio signal passes through the connector cable from the ASR-10/EPS-16 PLUS to the OEX-6sr. Do not connect this cable to any other device that uses a similar connector (such as a Macintosh), as this will damage both units and void their warranties.

Important points about the OEX-6sr

- Never connect the OEX-6sr while the power to the ASR-10/EPS-16 PLUS is on. This will damage both units and void their warranties.
- The signals sent to AUX 1, AUX 2, and AUX 3 on the OEX-6sr are dry; these outputs do not pass signals with effects. The wet signal is only present at the Main Audio Outputs.
- The AUX 1, AUX 2, and AUX 3 outputs on the OEX-6sr are always active when the OEX-6sr is connected.
- The Outputs on the OEX-6sr are not affected by the ASR-10/EPS-16 PLUS master Volume Slider.
- Assigning of sounds to the OEX-6sr can be handled two ways; at the WaveSample level or at the track level.

## NOTES

# GLOSSARY

Composite SIMMs	SIMMs that contain more than one size of RAM chip. These SIMMs may also contain GAL (Gate Array Logic) or PAL (Programmable Array Logic) chips. Do not use these SIMMs in an ASR product	
KEPs	Nuts with star washers attached	
Nylock Screw	A screw with a patch of nylon on the threads for greater holding	
	power.	
PEMs	Threaded mounting standoff for screws.	
Scribe	An angled tool, useful for disconnecting cables without damaging	
	them.	
SCSI	Small Computer System Interface.	
SEMs	Screws with star washers attached.	
SIMMs	Single In-line Memory Module	
Termination	Termination filters out noise introduced by hard drives or computer	
	power supplies so the noise doesn't confuse the SCSI software.	

# MODULE PART NUMBERS

Boards	Kevboard	Rack	ASR-88
Digital Board	4090017001/5	4090017002/6	4090017010
Analog Board	4090017101	4090017102	4090017101
Digital Jack Board	4090017201	4090017201	4090017201
Analog Jack Board	4090017301	4090017302	4090017301
Power Supply Board	4090017701	4090017702	40900 17703
Keypad/Display Board	4090017401	4090018801	4090017401
Patch Select/Wheel Board	4090017801	not used	4090016901
SCSI Board	4090016901	4090016901	4090016901
OEX-6sr Board	4090018701	40900 18702	4090018701

## **ENSONIQ** Customer Service

Monday through Friday 9:30 AM to 6:30 PM Eastern Time		
Closed for lunch 12:15 PM to 1:15 PM		
U.S. 🖀 1-800-441-1003 (Confidential)		
Canada 🕿 1-514-633-8877		
1-610-647-8908		
1-610-647-3930"		
*This is the phone number to give customers that want to contact ENSONIQ directly (U.S.A).		

#### Use the ENSONIQ Automatic Fax Retrieval System: 1-800-257-1439 or 1-610-408-0741 outside of the US

When contacting ENSONIQ Customer Service, please have the following information ready:

- TModel Number,
- Serial Number,
- Toperation System Version
- The Warranty Status, and
- Tour Purchase Order Number when ordering parts.



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